

Transcript: Justin

Mills-4845035264983040-5064532320108544

Full Transcript

Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Hey, my name is David Benbow and I had just finished filling out an application and everything for, uh, a job through Integrity Trade Services. Mm-hmm. And when I did the healthcare papers on that online, it was really confusing, and I just wanted to make sure I am not getting the insurance through you guys 'cause I already have two health insurance policies. Totally understand. Um, so you said you recently just started with Integrity. Is that correct? Yeah, I just, actually I just did the drug screening today and I don't start work until Monday. Okay. Um, so in order for me to create a file in our system to opt you out of Integrity Trade Services benefits, I need your full Social. Okay. It's 516-729420. And just to confirm, 516-729420? Yes, sir. Okay. And what was your first and last name? David Benbow. B-E-N-B-O-W. All right. And your home address, including city, state and zip code. It is 9950 South Bush Road, Pekin, P-E-K-I-N, Indiana 47165. And your date of birth? 9/20/1955. And a good telephone number to have is 812-972-3062. Yes, sir. And do you have a good email? I do not. Okay. No worries. Um, so I'll go ahead and opt you out, but is there anything else I could help you out with today, Mr. Benbow? Nope. I appreciate that. Awesome. Well, you have a wonderful day, okay? You too. Thanks. Thank you. Bye-bye. Bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_1: Hey, my name is David Benbow and I had just finished filling out an application and everything for, uh, a job through Integrity Trade Services.

Speaker speaker_0: Mm-hmm.

Speaker speaker_1: And when I did the healthcare papers on that online, it was really confusing, and I just wanted to make sure I am not getting the insurance through you guys 'cause I already have two health insurance policies.

Speaker speaker_0: Totally understand. Um, so you said you recently just started with Integrity. Is that correct?

Speaker speaker_1: Yeah, I just, actually I just did the drug screening today and I don't start work until Monday.

Speaker speaker_0: Okay. Um, so in order for me to create a file in our system to opt you out of Integrity Trade Services benefits, I need your full Social.

Speaker speaker_1: Okay. It's 516-729420.

Speaker speaker_0: And just to confirm, 516-729420?

Speaker speaker_1: Yes, sir.

Speaker speaker_0: Okay. And what was your first and last name?

Speaker speaker_1: David Benbow. B-E-N-B-O-W.

Speaker speaker_0: All right. And your home address, including city, state and zip code.

Speaker speaker_1: It is 9950 South Bush Road, Pekin, P-E-K-I-N, Indiana 47165.

Speaker speaker_0: And your date of birth?

Speaker speaker_1: 9/20/1955.

Speaker speaker_0: And a good telephone number to have is 812-972-3062.

Speaker speaker_1: Yes, sir.

Speaker speaker_0: And do you have a good email?

Speaker speaker_1: I do not.

Speaker speaker_0: Okay. No worries. Um, so I'll go ahead and opt you out, but is there anything else I could help you out with today, Mr. Benbow?

Speaker speaker_1: Nope. I appreciate that.

Speaker speaker_0: Awesome. Well, you have a wonderful day, okay?

Speaker speaker_1: You too. Thanks. Thank you.

Speaker speaker_0: Bye-bye.

Speaker speaker_1: Bye.