

## **Transcript: Justin**

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### **Full Transcript**

Hello. Thank you for calling Benefits in a Card. This is Justin Tuck. Can I help you today? Jeff, I got a call from you guys, I'm sorry, I was working. Uh, they told me to give you guys a call back. Uh, this is Ronnie Tinsley. Um, yeah, so there was probably an outbound call to you regarding an enrollment form we received from your employer. So, we were just calling to confirm whether if you wanted to enroll in the insurance or not. Well, I've got to get back to work for them. I worked for them for a year and then one of their, huh, guys dropped me for six months, so I'm just now getting back to work for them. Um, as soon as I get back to work, uh, I just need a pricing. You can text that or send it to my email address, to see what your prices are. I'm a United States Marine, so I'd go to VA, but going to the VA, ha ha, that's like getting teeth pulled with a pair of pliers. Totally understand. Um, yeah, so I can email you a copy of a benefit guide. Do you have a good email I could send this to? Yeah. It's my, uh, company email. It's ServicePro, S-E-R-V-I-C-E-P-R-O-1224@gmail.com. Okay. So, the email that you should be looking out for for that benefit guide will be coming from info, that's I-N-F-O, @benefitsinacard.com. Okay? And that comes with pricing, what it covers and everything, correct? Correct. Yes, sir. All right. I greatly appreciate it. You're welcome. You have a great day, okay? You too. All right, bye-bye. Bye.

### **Conversation Format**

Speaker speaker\_0: Hello.

Speaker speaker\_1: Thank you for calling Benefits in a Card. This is Justin Tuck. Can I help you today?

Speaker speaker\_0: Jeff, I got a call from you guys, I'm sorry, I was working. Uh, they told me to give you guys a call back. Uh, this is Ronnie Tinsley.

Speaker speaker\_1: Um, yeah, so there was probably an outbound call to you regarding an enrollment form we received from your employer. So, we were just calling to confirm whether if you wanted to enroll in the insurance or not.

Speaker speaker\_0: Well, I've got to get back to work for them. I worked for them for a year and then one of their, huh, guys dropped me for six months, so I'm just now getting back to work for them. Um, as soon as I get back to work, uh, I just need a pricing. You can text that or send it to my email address, to see what your prices are. I'm a United States Marine, so I'd go to VA, but going to the VA, ha ha, that's like getting teeth pulled with a pair of pliers.

Speaker speaker\_1: Totally understand. Um, yeah, so I can email you a copy of a benefit guide. Do you have a good email I could send this to?

Speaker speaker\_0: Yeah. It's my, uh, company email. It's ServicePro, S-E-R-V-I-C-E-P-R-O-1224@gmail.com.

Speaker speaker\_1: Okay. So, the email that you should be looking out for for that benefit guide will be coming from info, that's I-N-F-O, @benefitsinacard.com. Okay?

Speaker speaker\_0: And that comes with pricing, what it covers and everything, correct?

Speaker speaker\_1: Correct. Yes, sir.

Speaker speaker\_0: All right. I greatly appreciate it.

Speaker speaker\_1: You're welcome. You have a great day, okay?

Speaker speaker\_0: You too.

Speaker speaker\_1: All right, bye-bye.

Speaker speaker\_0: Bye.