

Transcript: Justin

Mills-4818202945961984-5206167341809664

Full Transcript

Thank you for calling Benefits and Incurves. This is Justin. How can I help you today? Um, yes, I was ca-- I've called about, for the last two weeks, I've called two or three times and talked to somebody. I was just calling to see if y'all had got the termination letter to stop, um, payment on my, on the insurance coming out of my check. Yeah, let me check on that for you. What's the staffing agency you work for? HG Staffing. And the last four of your social? 6998. And what was your first and last name? Sheila Bowman. Okay. And for security purposes, could you verify your home address, including city, state and zip code? Yes. 180 Hogan Road, Gordonsville, Tennessee 38563. And your date of birth? March 28, 1997. And a good telephone number have as 615-580-7306? Yes. And the email I have is newsheila2020@gmail.com? Yes. Okay, so let's see here. So looking at the file, uh, I do see that we did receive that termination letter February 27th. Coverage has been canceled. Um- Okay. Last day of coverage is March 9th. Okay. So, um, if it's already been canceled, will it come out this week of this checks coming up, or is it, is it done coming out? If I- Uh, no, ma'am, not that I can see. Okay. Um, so no more deductions will be coming out, 'cause like I said, the last day is March 9th. Okay. Okay. Thank you so much. I appreciate it. You're welcome. You have a great day, okay? You too. All right, bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and Incurves. This is Justin. How can I help you today?

Speaker speaker_1: Um, yes, I was ca-- I've called about, for the last two weeks, I've called two or three times and talked to somebody. I was just calling to see if y'all had got the termination letter to stop, um, payment on my, on the insurance coming out of my check.

Speaker speaker_0: Yeah, let me check on that for you. What's the staffing agency you work for?

Speaker speaker_1: HG Staffing.

Speaker speaker_0: And the last four of your social?

Speaker speaker_1: 6998.

Speaker speaker_0: And what was your first and last name?

Speaker speaker_1: Sheila Bowman.

Speaker speaker_0: Okay. And for security purposes, could you verify your home address, including city, state and zip code?

Speaker speaker_1: Yes. 180 Hogan Road, Gordonsville, Tennessee 38563.

Speaker speaker_0: And your date of birth?

Speaker speaker_1: March 28, 1997.

Speaker speaker_0: And a good telephone number have as 615-580-7306?

Speaker speaker_1: Yes.

Speaker speaker_0: And the email I have is newsheila2020@gmail.com?

Speaker speaker_1: Yes.

Speaker speaker_0: Okay, so let's see here. So looking at the file, uh, I do see that we did receive that termination letter February 27th. Coverage has been canceled. Um-

Speaker speaker_1: Okay.

Speaker speaker_0: Last day of coverage is March 9th.

Speaker speaker_1: Okay. So, um, if it's already been canceled, will it come out this week of this checks coming up, or is it, is it done coming out? If I-

Speaker speaker_0: Uh, no, ma'am, not that I can see.

Speaker speaker_1: Okay.

Speaker speaker_0: Um, so no more deductions will be coming out, 'cause like I said, the last day is March 9th.

Speaker speaker_1: Okay. Okay. Thank you so much. I appreciate it.

Speaker speaker_0: You're welcome. You have a great day, okay?

Speaker speaker_1: You too.

Speaker speaker_0: All right, bye-bye.