

Transcript: Justin

Mills-4817074961989632-4540108828524544

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card. This is Justin. How can I help you today? Yes. Um, I was calling about the, um, Megaforce, the benefits. Okay. So Megaforce, what's the last four of your Social? 1801. And what was your first and last name? Linda Jones. And for security purposes, can you verify the home address, including city, state and zip code, Linda? 222 ... Drive, Vermont, North Carolina 28340. And your date of birth? 4/19/63. And a good telephone number has 910-618-6360? Yes. And the email has LindaJones6360@gmail? Yes. Okay, so let's see here. Um, so I do know that Megaforce doesn't start their open enrollment until December 2nd, and then lasting until... Let's see. Give me one second, I just had it. Megaforce... From December 2nd to January 17th of 2025. Um, I can email you a copy of a benefit guide if, if you wanted to look something over before then. That'd be fine. Okay. Um, so I'll go ahead and email you a copy of one. Um, the email that you should be looking out for will be coming from info, that's I-N-F-O, @benefitsinacard.com, okay? Okay. I appreciate it. Well, is there anything else I can help you with today, Linda? That's it. I thank you so much. You're welcome. You have a great day, okay? You too. Bye-bye. All right. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits in a Card. This is Justin. How can I help you today?

Speaker speaker_2: Yes. Um, I was calling about the, um, Megaforce, the benefits.

Speaker speaker_1: Okay. So Megaforce, what's the last four of your Social?

Speaker speaker_2: 1801.

Speaker speaker_1: And what was your first and last name?

Speaker speaker_2: Linda Jones.

Speaker speaker_1: And for security purposes, can you verify the home address, including city, state and zip code, Linda?

Speaker speaker_2: 222 ... Drive, Vermont, North Carolina 28340.

Speaker speaker_1: And your date of birth?

Speaker speaker_2: 4/19/63.

Speaker speaker_1: And a good telephone number has 910-618-6360?

Speaker speaker_2: Yes.

Speaker speaker_1: And the email has LindaJones6360@gmail?

Speaker speaker_2: Yes.

Speaker speaker_1: Okay, so let's see here. Um, so I do know that Megaforce doesn't start their open enrollment until December 2nd, and then lasting until... Let's see. Give me one second, I just had it. Megaforce... From December 2nd to January 17th of 2025. Um, I can email you a copy of a benefit guide if, if you wanted to look something over before then.

Speaker speaker_2: That'd be fine.

Speaker speaker_1: Okay. Um, so I'll go ahead and email you a copy of one. Um, the email that you should be looking out for will be coming from info, that's I-N-F-O, @benefitsinacard.com, okay?

Speaker speaker_2: Okay. I appreciate it.

Speaker speaker_1: Well, is there anything else I can help you with today, Linda?

Speaker speaker_2: That's it. I thank you so much.

Speaker speaker_1: You're welcome. You have a great day, okay?

Speaker speaker_2: You too. Bye-bye.

Speaker speaker_1: All right. Bye-bye.