

Transcript: Justin

Mills-4791658748362752-6293273804324864

Full Transcript

Thank you for calling Benefits in a Card. This is Justin. How can I help you today? Uh, this is... Uh, who is this? Benefits with a Card? This is Benefits in a Card. We're the benefit administrators for staffing agencies. Did you receive a text message or something? Yes, sir. I thought you was a job. No, sir. The text message you received was just congratulating you on a job with Surge Staffing, letting you know you would be automatically enrolled into one of their medical plans that was offered through them. So, you had the option to either- Oh. ... accept it or the option to opt out of it. Okay. Thank you. Yeah. You have a wonderful day, all right?

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Card. This is Justin. How can I help you today?

Speaker speaker_1: Uh, this is... Uh, who is this? Benefits with a Card?

Speaker speaker_0: This is Benefits in a Card. We're the benefit administrators for staffing agencies. Did you receive a text message or something?

Speaker speaker_1: Yes, sir. I thought you was a job.

Speaker speaker_0: No, sir. The text message you received was just congratulating you on a job with Surge Staffing, letting you know you would be automatically enrolled into one of their medical plans that was offered through them. So, you had the option to either-

Speaker speaker_1: Oh.

Speaker speaker_0: ... accept it or the option to opt out of it.

Speaker speaker_1: Okay. Thank you.

Speaker speaker_0: Yeah. You have a wonderful day, all right?