

Transcript: Justin

Mills-4791139518693376-4815332465491968

Full Transcript

Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Hi, my name is Denise and I'm calling from SK Surgical, um, for a prior authorization for a patient Rodney Fountain, and his date of birth is 7/29/73. Okay.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_1: Hi, my name is Denise and I'm calling from SK Surgical, um, for a prior authorization for a patient Rodney Fountain, and his date of birth is 7/29/73.

Speaker speaker_0: Okay.