

## **Transcript: Justin**

**Mills-4769364879654912-5977350201458688**

### **Full Transcript**

Thank you for calling Benefits in a Cart. This is Justin. How can I help you today? Yeah, this is, uh, company about lawyers, right? We're the benefit administrators- Is that right? ... for Search Staffing. Benefit administrator, what do you mean? Like, health benefits? We deal with their health insurance- Okay. ... the benefit administrators for Search Staffing. Yeah, yeah, I'm not, uh, I'm not really in need of, uh, your services. So, you wanna opt out of benefits? Yep. Okay, so Search Staffing, what's the last four of your Social? Say that again? What's the last four of your Social, so I can pull your file? 1822. And your first and last name again? Darnell Blakelee. Okay. And for security purposes, could you verify your home address, including city, state and zip code, Darnell? Yeah, it's, uh, 387 East 18th Avenue, Bangor, Ohio. And confirm your date of birth? Say that again? Confirm your date of birth? Yeah, it's 14/67. And a good telephone number I have is 614-212-3944. I do have that. And the email I have is blakeledarnell49 at gmail? Yes, that's it. Okay. So, I'll go ahead and opt you out. Is there anything else I could assist you with today? Nope, that's all. Awesome. Well, you have a wonderful day, okay? Thanks. All right, bye-bye. Bye. Hey, this isn't real.

### **Conversation Format**

Speaker speaker\_0: Thank you for calling Benefits in a Cart. This is Justin. How can I help you today?

Speaker speaker\_1: Yeah, this is, uh, company about lawyers, right?

Speaker speaker\_0: We're the benefit administrators-

Speaker speaker\_1: Is that right?

Speaker speaker\_0: ... for Search Staffing.

Speaker speaker\_1: Benefit administrator, what do you mean? Like, health benefits?

Speaker speaker\_0: We deal with their health insurance-

Speaker speaker\_1: Okay.

Speaker speaker\_0: ... the benefit administrators for Search Staffing.

Speaker speaker\_1: Yeah, yeah, I'm not, uh, I'm not really in need of, uh, your services.

Speaker speaker\_0: So, you wanna opt out of benefits?

Speaker speaker\_1: Yep.

Speaker speaker\_0: Okay, so Search Staffing, what's the last four of your Social?

Speaker speaker\_1: Say that again?

Speaker speaker\_0: What's the last four of your Social, so I can pull your file?

Speaker speaker\_1: 1822.

Speaker speaker\_0: And your first and last name again?

Speaker speaker\_1: Darnell Blakelee.

Speaker speaker\_0: Okay. And for security purposes, could you verify your home address, including city, state and zip code, Darnell?

Speaker speaker\_1: Yeah, it's, uh, 387 East 18th Avenue, Bangor, Ohio.

Speaker speaker\_0: And confirm your date of birth?

Speaker speaker\_1: Say that again?

Speaker speaker\_0: Confirm your date of birth?

Speaker speaker\_1: Yeah, it's 14/67.

Speaker speaker\_0: And a good telephone number I have is 614-212-3944.

Speaker speaker\_1: I do have that.

Speaker speaker\_0: And the email I have is blakeledarnell49 at gmail?

Speaker speaker\_1: Yes, that's it.

Speaker speaker\_0: Okay. So, I'll go ahead and opt you out. Is there anything else I could assist you with today?

Speaker speaker\_1: Nope, that's all.

Speaker speaker\_0: Awesome. Well, you have a wonderful day, okay?

Speaker speaker\_1: Thanks.

Speaker speaker\_0: All right, bye-bye.

Speaker speaker\_1: Bye. Hey, this isn't real.