

Transcript: Justin

Mills-4755282423365632-4716128763297792

Full Transcript

Thank you for calling Benefit Center Care. This is Justin. How can I help you today? What's your name? Yeah. Uh, this is, uh, Hunter Ladner. I was wondering if I could get... I guess, cancel it? Uh, you- Wondering if you can cancel the coverage? Yeah. I keep getting messages about it. Okay. What's that staffing agency you work for? Well, I don't work for them no more, that's why I'm calling to cancel. It was, uh, Superior Skilled Trades that I worked for, out of, uh, Stennis Space Center for Under Relativity. Okay. Um, yeah. Superior Skilled Trades. What's the last four of your social? 3659. Hunter, okay. And for security purposes, could you verify your home address, including city, state and zip code, Hunter? Uh, 11 Virgil Smith Road. Um, either Lumberton or Wiggins, but I know the zip code is 39455, it's in the States then. And confirm your date of birth? 09/04/04. And a good telephone number have as 601-528-1458? Yeah. And the email is huntlad567 at gmail? Yeah. Okay. You said that you're no longer working with them, correct? Yeah, I don't work for them no more. Okay. Um, so the coverage should cancel out automatically since you're no longer working with them anymore. However, I mean, I can process the cancellation, but cancellations do take one to two weeks to go through. Okay. Okay. Um- Thank you. You're welcome. Is there anything else I can assist you with today? No, that's good. Awesome. Well, you have a wonderful day, okay, Hunter? Thank you. All right. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefit Center Care. This is Justin. How can I help you today? What's your name?

Speaker speaker_1: Yeah. Uh, this is, uh, Hunter Ladner. I was wondering if I could get... I guess, cancel it? Uh, you-

Speaker speaker_0: Wondering if you can cancel the coverage?

Speaker speaker_1: Yeah. I keep getting messages about it.

Speaker speaker_0: Okay. What's that staffing agency you work for?

Speaker speaker_1: Well, I don't work for them no more, that's why I'm calling to cancel. It was, uh, Superior Skilled Trades that I worked for, out of, uh, Stennis Space Center for Under Relativity.

Speaker speaker_0: Okay. Um, yeah. Superior Skilled Trades. What's the last four of your social?

Speaker speaker_1: 3659.

Speaker speaker_0: Hunter, okay. And for security purposes, could you verify your home address, including city, state and zip code, Hunter?

Speaker speaker_1: Uh, 11 Virgil Smith Road. Um, either Lumberton or Wiggins, but I know the zip code is 39455, it's in the States then.

Speaker speaker_0: And confirm your date of birth?

Speaker speaker_1: 09/04/04.

Speaker speaker_0: And a good telephone number have as 601-528-1458?

Speaker speaker_1: Yeah.

Speaker speaker_0: And the email is huntlad567 at gmail?

Speaker speaker_1: Yeah.

Speaker speaker_0: Okay. You said that you're no longer working with them, correct?

Speaker speaker_1: Yeah, I don't work for them no more.

Speaker speaker_0: Okay. Um, so the coverage should cancel out automatically since you're no longer working with them anymore. However, I mean, I can process the cancellation, but cancellations do take one to two weeks to go through.

Speaker speaker_1: Okay.

Speaker speaker_0: Okay. Um-

Speaker speaker_1: Thank you.

Speaker speaker_0: You're welcome. Is there anything else I can assist you with today?

Speaker speaker_1: No, that's good.

Speaker speaker_0: Awesome. Well, you have a wonderful day, okay, Hunter?

Speaker speaker_1: Thank you.

Speaker speaker_0: All right. Bye-bye.