

## **Transcript: Justin**

**Mills-4706943224987648-6063805182722048**

### **Full Transcript**

Your call has been forwarded to an automated voice messaging system.... is not available. At the tone, please leave your message. When you've finished recording, you may hang up or press one for more options. Good afternoon, LaVance. This is Justin from Benefits and a Card Calling on behalf of MAU. The reason for my phone call today, we received an enrollment form from MAU dated November 8th, letting us know you wanted to be enrolled in some other health insurance. However, when you submitted the enrollment form, you left it blank. So I'm just reaching out confirming if you wanted to be enrolled or if you wanted to opt out. As of for now, I'll go ahead and opt you out, but you do have 30 days from your first paycheck to give us a call back to make any changes to the coverage at 886-5373. Again, 886-5373. We're open Monday through Friday from 8:00 AM to 8:00 PM Eastern Standard Time. Thank you for taking the time to listen to my message. Hope you have a wonderful day.

### **Conversation Format**

Speaker speaker\_0: Your call has been forwarded to an automated voice messaging system.... is not available. At the tone, please leave your message. When you've finished recording, you may hang up or press one for more options.

Speaker speaker\_1: Good afternoon, LaVance. This is Justin from Benefits and a Card Calling on behalf of MAU. The reason for my phone call today, we received an enrollment form from MAU dated November 8th, letting us know you wanted to be enrolled in some other health insurance. However, when you submitted the enrollment form, you left it blank. So I'm just reaching out confirming if you wanted to be enrolled or if you wanted to opt out. As of for now, I'll go ahead and opt you out, but you do have 30 days from your first paycheck to give us a call back to make any changes to the coverage at 886-5373. Again, 886-5373. We're open Monday through Friday from 8:00 AM to 8:00 PM Eastern Standard Time. Thank you for taking the time to listen to my message. Hope you have a wonderful day.