

## **Transcript: Justin**

**Mills-4704319184486400-6094570670964736**

### **Full Transcript**

Thank you for calling 30-30 2000, how can I help you today? Hey, um, I'm just trying to cancel my, uh, my benefits. You said you were trying to cancel the benefits? Yes. Okay. What's the staffing agency you work for? Uh, CRC. And the last four of your social? Um, 7091. And what was your first and last name? Uh, Darius Dukes. And for security purposes, can you verify your home address, including city, state and zip code, Darius? Once again, uh, it is 104 Watson Street. Uh, the zip code is... 30241, uh, Tuke County. And your date of birth? September 8th, 1993. And a good telephone number I have is 762-308-9070? Correct. And the email I have dariusdukes302@gmail.com? Correct. Okay. So I'll go ahead and cancel the coverage for you. However, I do want to let you know cancellations do take one to two weeks to go through. So it is possible for you to experience one or two more final payroll deductions, but after that you will be officially canceled. Okay, Darius? All right. Thank you very much. You're welcome. You have a great day, okay? All right. You too. All right. Bye-bye.

### **Conversation Format**

Speaker speaker\_0: Thank you for calling 30-30 2000, how can I help you today?

Speaker speaker\_1: Hey, um, I'm just trying to cancel my, uh, my benefits.

Speaker speaker\_0: You said you were trying to cancel the benefits?

Speaker speaker\_1: Yes.

Speaker speaker\_0: Okay. What's the staffing agency you work for?

Speaker speaker\_1: Uh, CRC.

Speaker speaker\_0: And the last four of your social?

Speaker speaker\_1: Um, 7091.

Speaker speaker\_0: And what was your first and last name?

Speaker speaker\_1: Uh, Darius Dukes.

Speaker speaker\_0: And for security purposes, can you verify your home address, including city, state and zip code, Darius?

Speaker speaker\_1: Once again, uh, it is 104 Watson Street. Uh, the zip code is... 30241, uh, Tuke County.

Speaker speaker\_0: And your date of birth?

Speaker speaker\_1: September 8th, 1993.

Speaker speaker\_0: And a good telephone number I have is 762-308-9070?

Speaker speaker\_1: Correct.

Speaker speaker\_0: And the email I have dariusdukes302@gmail.com?

Speaker speaker\_1: Correct.

Speaker speaker\_0: Okay. So I'll go ahead and cancel the coverage for you. However, I do want to let you know cancellations do take one to two weeks to go through. So it is possible for you to experience one or two more final payroll deductions, but after that you will be officially canceled. Okay, Darius?

Speaker speaker\_1: All right. Thank you very much.

Speaker speaker\_0: You're welcome. You have a great day, okay?

Speaker speaker\_1: All right. You too.

Speaker speaker\_0: All right. Bye-bye.