

## **Transcript: Justin**

**Mills-4699609260670976-4791965922148352**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Is this H-- HR for MAU? We're the benefit administrators for MAU. I need to talk to somebody at HR. I'm trying to see when, uh, the W- the W-2s will be issued on the... on the Workday portal. Okay. So us at Benefit Center Card, we don't have access to that information. So I would reach out to your local branch at MAU to verify when that W-2 will come out. All right. All right. Thanks. You're welcome. You have a great day.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker\_2: Is this H-- HR for MAU?

Speaker speaker\_1: We're the benefit administrators for MAU.

Speaker speaker\_2: I need to talk to somebody at HR. I'm trying to see when, uh, the W- the W-2s will be issued on the... on the Workday portal.

Speaker speaker\_1: Okay. So us at Benefit Center Card, we don't have access to that information. So I would reach out to your local branch at MAU to verify when that W-2 will come out.

Speaker speaker\_2: All right. All right. Thanks.

Speaker speaker\_1: You're welcome. You have a great day.