

Transcript: Justin

Mills-4694841138266112-4923730045353984

Full Transcript

Thank you for calling Benefits of eCard. This is Justin. How can I help you today? Hi. Um, my name's Brooke and I've been getting some voice mails left, um, saying that, uh, I tried to set up an insurance but I apparently selected two plans and I could only get one, and I just, I don't need any insurance actually. Okay. So you want to opt out of benefits? Yeah. Okay. What's that staffing agency you work for? Um, Time Staffing. Time Staffing? Okay. And the last four of your Social? 7729. Okay. And what was your first and last name? Brooke Rollins. Rollins. Okay. And for security purposes, could you verify your home address, including city, state and zip code? Um, 10393 Newkirk Road, Big Prairie, Ohio. And confirm your database? 31505. And a good telephone number I have is 330-231-5586? Yes. And the email I have is brookerollins@iclub? Yeah. Okay. So I'll go ahead and opt you out. Is there anything else I could assist you with today? No, not at all. Awesome. Well, you have a wonderful weekend, okay? You too. Thank you. Thank you. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits of eCard. This is Justin. How can I help you today?

Speaker speaker_1: Hi. Um, my name's Brooke and I've been getting some voice mails left, um, saying that, uh, I tried to set up an insurance but I apparently selected two plans and I could only get one, and I just, I don't need any insurance actually.

Speaker speaker_0: Okay. So you want to opt out of benefits?

Speaker speaker_1: Yeah.

Speaker speaker_0: Okay. What's that staffing agency you work for?

Speaker speaker_1: Um, Time Staffing.

Speaker speaker_0: Time Staffing? Okay. And the last four of your Social?

Speaker speaker_1: 7729.

Speaker speaker_0: Okay. And what was your first and last name?

Speaker speaker_1: Brooke Rollins.

Speaker speaker_0: Rollins. Okay. And for security purposes, could you verify your home address, including city, state and zip code?

Speaker speaker_1: Um, 10393 Newkirk Road, Big Prairie, Ohio.

Speaker speaker_0: And confirm your database?

Speaker speaker_1: 31505.

Speaker speaker_0: And a good telephone number I have is 330-231-5586?

Speaker speaker_1: Yes.

Speaker speaker_0: And the email I have is brookerollins@iclub?

Speaker speaker_1: Yeah.

Speaker speaker_0: Okay. So I'll go ahead and opt you out. Is there anything else I could assist you with today?

Speaker speaker_1: No, not at all.

Speaker speaker_0: Awesome. Well, you have a wonderful weekend, okay?

Speaker speaker_1: You too. Thank you.

Speaker speaker_0: Thank you. Bye-bye.