

## **Transcript: Justin**

**Mills-4694840820678656-4687880180252672**

### **Full Transcript**

Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Yes. My name is Jeff Goodman and I'm working at the Breckenridge County State Barn in Kentucky through Crown Employment out of Elizabethtown. Sure. And yeah, I, I told them to sign me up for the insurance they have for \$10 a day. And I've decided I don't want to do that because I'm already paying a private policy myself anyway, so that's not really gonna benefit me any. Okay. So you want to opt out of that benefit? Yes. Okay. So Crown Services, what's the last four of your Social? 4241. You said Jeff Goodman? Yes. Okay. Did you recently just start with, uh, Crown Services? Yes. Uh, I volunteered today was my sixth day. Okay. So I wasn't seeing your file on our system just yet. So in order for me to create the file in our system to opt you out of Crown Services benefits, I need your full Social. Okay. It's 44174241. Okay. And your home address, including city, state and zip code. 13503 Hardinsburg Road, Cecilia, C-E-C-I-L-I-A, Kentucky 42724. And confirming your date of birth. 12/04/1965. I think the telephone number you have is 270-734-5038. That's correct. And do you have a good email? Uh, rccoogloo521@yahoo.com. Okay. Okay. So I'll go ahead and opt you out. Is there anything else I could help you out with today, Mr. Goodman? No, that's all. Thank you. You're welcome. You have a great day, okay? You too. All right. Bye-bye.

### **Conversation Format**

Speaker speaker\_0: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker\_1: Yes. My name is Jeff Goodman and I'm working at the Breckenridge County State Barn in Kentucky through Crown Employment out of Elizabethtown.

Speaker speaker\_0: Sure.

Speaker speaker\_1: And yeah, I, I told them to sign me up for the insurance they have for \$10 a day. And I've decided I don't want to do that because I'm already paying a private policy myself anyway, so that's not really gonna benefit me any.

Speaker speaker\_0: Okay. So you want to opt out of that benefit?

Speaker speaker\_1: Yes.

Speaker speaker\_0: Okay. So Crown Services, what's the last four of your Social?

Speaker speaker\_1: 4241.

Speaker speaker\_0: You said Jeff Goodman?

Speaker speaker\_1: Yes.

Speaker speaker\_0: Okay. Did you recently just start with, uh, Crown Services?

Speaker speaker\_1: Yes. Uh, I volunteered today was my sixth day.

Speaker speaker\_0: Okay. So I wasn't seeing your file on our system just yet. So in order for me to create the file in our system to opt you out of Crown Services benefits, I need your full Social.

Speaker speaker\_1: Okay. It's 44174241.

Speaker speaker\_0: Okay. And your home address, including city, state and zip code.

Speaker speaker\_1: 13503 Hardinsburg Road, Cecilia, C-E-C-I-L-I-A, Kentucky 42724.

Speaker speaker\_0: And confirming your date of birth.

Speaker speaker\_1: 12/04/1965.

Speaker speaker\_0: I think the telephone number you have is 270-734-5038.

Speaker speaker\_1: That's correct.

Speaker speaker\_0: And do you have a good email?

Speaker speaker\_1: Uh, rccoogloo521@yahoo.com.

Speaker speaker\_0: Okay. Okay. So I'll go ahead and opt you out. Is there anything else I could help you out with today, Mr. Goodman?

Speaker speaker\_1: No, that's all. Thank you.

Speaker speaker\_0: You're welcome. You have a great day, okay?

Speaker speaker\_1: You too.

Speaker speaker\_0: All right. Bye-bye.