

Transcript: Justin

Mills-4680495310356480-6379319829512192

Full Transcript

Thank you for calling Benefits in a Card. This is Justin. How can I help you today? Hi. I had got a, um, text message about, um, a job with Surge in this number, um, but I'm just confused on what it's for. Um, yeah. So the text message you received was just congratulating you on a job with Surge Staffing and letting you know you would be automatically enrolled into one of their medical plans that was offered through them. So you had the option to either accept it or the option to opt out of it for health insurance. Oh, okay. And it's just for health insurance? Correct. Oh, okay. All right. Well, thank you. You're welcome. You have a great day, okay? You too. All right. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Card. This is Justin. How can I help you today?

Speaker speaker_1: Hi. I had got a, um, text message about, um, a job with Surge in this number, um, but I'm just confused on what it's for.

Speaker speaker_0: Um, yeah. So the text message you received was just congratulating you on a job with Surge Staffing and letting you know you would be automatically enrolled into one of their medical plans that was offered through them. So you had the option to either accept it or the option to opt out of it for health insurance.

Speaker speaker_1: Oh, okay. And it's just for health insurance?

Speaker speaker_0: Correct.

Speaker speaker_1: Oh, okay. All right. Well, thank you.

Speaker speaker_0: You're welcome. You have a great day, okay?

Speaker speaker_1: You too.

Speaker speaker_0: All right. Bye-bye.