Transcript: Justin Mills-4677263041708032-5891322923663360

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card. This is Justin. How can I help you today? Yes. Hi. Um, I got a text from this number. What is this concerning? Um, do you mind reading out the text message for me please? Um... y'all, y'all text me. I don't know. Okay. Well, us at Benefits in a Card, we're the benefit administrators for staffing agencies, so we deal with their health insurance. Um, I would- Oh, okay. ... need for you to send that- Oh. ... read the text. Yeah. Okay. Yeah. I don't, I don't need that. I don't need it. Thank you. You're welcome. You have a great day. Okay.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits in a Card. This is Justin. How can I help you today?

Speaker speaker_2: Yes. Hi. Um, I got a text from this number. What is this concerning?

Speaker speaker_1: Um, do you mind reading out the text message for me please?

Speaker speaker_2: Um... y'all, y'all text me. I don't know.

Speaker speaker_1: Okay. Well, us at Benefits in a Card, we're the benefit administrators for staffing agencies, so we deal with their health insurance. Um, I would-

Speaker speaker_2: Oh, okay.

Speaker speaker_1: ... need for you to send that-

Speaker speaker_2: Oh.

Speaker speaker_1: ... read the text.

Speaker speaker_2: Yeah. Okay. Yeah. I don't, I don't need that. I don't need it. Thank you.

Speaker speaker_1: You're welcome. You have a great day. Okay.