

Transcript: Justin

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Full Transcript

Thank you for calling Benefits and Occur. This is Justin. How can I help you today? Um, I just started, I got my message like a while ago about their benefits that you guys have but we have to opt out of if we don't want them. And my manager that I have through my temp service, she told me that they rarely charge for insurance, and I don't need you guys to charge me for insurance because I actually have insurance. So, anything that, that requires payment out of my paycheck, I don't want. I totally understand. Um, yeah, I can opt you out of it. What's that staffing agency you work for? Uh, Crown Staffing. And the last four of your social? 9174. And what was your first and last name? Jacqueline Contreras. Okay. And for security purposes, can you verify your home address, including city, state and zip code, Jacqueline? 130 Avenue 45216 Cincinnati, Ohio. And confirm your date of birth for me. November 4th, 2001. And a good telephone number you have is 513-804-2716. Yes. And the email I have is Jackie Mariana, Mariana at iClub Marina. Yes. Yes. My apologies. Um, so I'll go ahead and opt you out. Is there anything else I can assist you with today? No, that's it. I just didn't want nothing taken out of my paycheck because I have it at home I can visit it. I totally understand. Well, you have a wonderful day, okay, Jacqueline? Thank you, you too. Thank you. Bye-bye. Bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and Occur. This is Justin. How can I help you today?

Speaker speaker_1: Um, I just started, I got my message like a while ago about their benefits that you guys have but we have to opt out of if we don't want them. And my manager that I have through my temp service, she told me that they rarely charge for insurance, and I don't need you guys to charge me for insurance because I actually have insurance. So, anything that, that requires payment out of my paycheck, I don't want.

Speaker speaker_0: I totally understand. Um, yeah, I can opt you out of it. What's that staffing agency you work for?

Speaker speaker_1: Uh, Crown Staffing.

Speaker speaker_0: And the last four of your social?

Speaker speaker_1: 9174.

Speaker speaker_0: And what was your first and last name?

Speaker speaker_1: Jacqueline Contreras.

Speaker speaker_0: Okay. And for security purposes, can you verify your home address, including city, state and zip code, Jacqueline?

Speaker speaker_1: 130 Avenue 45216 Cincinnati, Ohio.

Speaker speaker_0: And confirm your date of birth for me.

Speaker speaker_1: November 4th, 2001.

Speaker speaker_0: And a good telephone number you have is 513-804-2716.

Speaker speaker_1: Yes.

Speaker speaker_0: And the email I have is Jackie Mariana, Mariana at iClub Marina.

Speaker speaker_1: Yes. Yes.

Speaker speaker_0: My apologies. Um, so I'll go ahead and opt you out. Is there anything else I can assist you with today?

Speaker speaker_1: No, that's it. I just didn't want nothing taken out of my paycheck because I have it at home I can visit it.

Speaker speaker_0: I totally understand. Well, you have a wonderful day, okay, Jacqueline?

Speaker speaker_1: Thank you, you too.

Speaker speaker_0: Thank you. Bye-bye.

Speaker speaker_1: Bye.