## **Transcript: Justin**

## Mills-4655961496928256-6509575731462144

## **Full Transcript**

Thank you for calling Benefits in a Cart. This is Justin. How can I help you today? Yeah, how you doing? I want to cancel my benefits. Okay. What's the staffing agency you work for? Uh, Thirds. And the last four of your Social? 4693. And what was your first and last name? Wesley James. And for security purposes, could you verify your home address, including city, state and zip code, Wesley? 275 Th Avenue, Apartment B, Newark, Ohio 43055. And your date of birth? 5/29/1993. And a good telephone number have is 313-727-0341. Yep. Yes, sir. And email address wesleyjames713@gmail. Yes, sir. Okay, so I'll go ahead and cancel your pending enrollment for you, but is there anything else I can assist you with today, Wesley? No, sir. Awesome. Well, you have a wonderful day, okay? All right. All right, bye-bye. All right, thanks.

## **Conversation Format**

Speaker speaker\_0: Thank you for calling Benefits in a Cart. This is Justin. How can I help you today?

Speaker speaker\_1: Yeah, how you doing? I want to cancel my benefits.

Speaker speaker\_0: Okay. What's the staffing agency you work for?

Speaker speaker\_1: Uh, Thirds.

Speaker speaker\_0: And the last four of your Social?

Speaker speaker\_1: 4693.

Speaker speaker\_0: And what was your first and last name?

Speaker speaker\_1: Wesley James.

Speaker speaker\_0: And for security purposes, could you verify your home address, including city, state and zip code, Wesley?

Speaker speaker 1: 275

Speaker speaker\_2: Th Avenue, Apartment B, Newark, Ohio 43055.

Speaker speaker\_0: And your date of birth?

Speaker speaker\_1: 5/29/1993.

Speaker speaker\_0: And a good telephone number have is 313-727-0341.

Speaker speaker\_1: Yep. Yes, sir.

Speaker speaker\_0: And email address wesleyjames713@gmail.

Speaker speaker\_1: Yes, sir.

Speaker speaker\_0: Okay, so I'll go ahead and cancel your pending enrollment for you, but is there anything else I can assist you with today, Wesley?

Speaker speaker\_1: No, sir.

Speaker speaker\_0: Awesome. Well, you have a wonderful day, okay?

Speaker speaker\_1: All right.

Speaker speaker\_0: All right, bye-bye.

Speaker speaker\_1: All right, thanks.