

Transcript: Justin

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Full Transcript

Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Hi. I was just calling to look at... I was needing to opt out of, uh, the coverage for... I'm at American Staff Corps right now. So I have... I'm Indian, so I kind of already have insurance. Okay, so American Staff Corps. Uh, you recently just started with them? Yeah. I'm still filling out the paperwork now. Okay, so in order for me to create a file on our system to opt you out of their benefits, I need your full Social. Okay. 446080549. And your first and last name? Uh, Tay sia Hopper. Can you spell your last name for me, Tay sia? Uh, H-o-p-p-e-r. Oh, okay. And your home address, including city, state and zip code. Um, it is 4390 East 380 Road, Lot 75, Talala, Oklahoma, 74080. And your date of birth? Uh, 10-08-96. And a good telephone number has 918-565-5274. Correct. And do you have a good e-mail? Uh, yes. Hopper, H-o-p-p-e-r. Tay sia, T-a-y-s-i-a, the number 2 at gmail.com. Through at Gmail, okay. Okay, so I'll go ahead... Uh, I'll go ahead and opt you out. Was there anything else I could help you out with today, Tay sia? Uh, nope, I don't think so. Thank you. You're welcome. You have a great day, okay? You too. Thanks. All right.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_1: Hi. I was just calling to look at... I was needing to opt out of, uh, the coverage for... I'm at American Staff Corps right now. So I have... I'm Indian, so I kind of already have insurance.

Speaker speaker_0: Okay, so American Staff Corps. Uh, you recently just started with them?

Speaker speaker_1: Yeah. I'm still filling out the paperwork now.

Speaker speaker_0: Okay, so in order for me to create a file on our system to opt you out of their benefits, I need your full Social.

Speaker speaker_1: Okay. 446080549.

Speaker speaker_0: And your first and last name?

Speaker speaker_1: Uh, Tay sia Hopper.

Speaker speaker_0: Can you spell your last name for me, Tay sia?

Speaker speaker_1: Uh, H-o-p-p-e-r.

Speaker speaker_0: Oh, okay. And your home address, including city, state and zip code.

Speaker speaker_1: Um, it is 4390 East 380 Road, Lot 75, Talala, Oklahoma, 74080.

Speaker speaker_0: And your date of birth?

Speaker speaker_1: Uh, 10-08-96.

Speaker speaker_0: And a good telephone number has 918-565-5274.

Speaker speaker_1: Correct.

Speaker speaker_0: And do you have a good e-mail?

Speaker speaker_1: Uh, yes. Hopper, H-o-p-p-e-r. Tay sia, T-a-y-s-i-a, the number 2 at gmail.com.

Speaker speaker_0: Through at Gmail, okay. Okay, so I'll go ahead... Uh, I'll go ahead and opt you out. Was there anything else I could help you out with today, Tay sia?

Speaker speaker_1: Uh, nope, I don't think so. Thank you.

Speaker speaker_0: You're welcome. You have a great day, okay?

Speaker speaker_1: You too. Thanks.

Speaker speaker_0: All right.