

## **Transcript: Justin**

**Mills-4601751654285312-6356072318287872**

### **Full Transcript**

Thank you for calling Benefits and Accurts. This is Justin. How can I help you today? Hey, um, I work over at Zebco and somebody told me I was supposed to call this number and tell you guys that I don't want insurance. Okay. What was the name of that staffing agency you work for? Oh, I'm sorry. I said Zebco. It's ASC. Okay, so American Staff Corp? American Staffing, yeah. Did you recently just start with them? Yeah. Okay. Um, so in order for me to create a file in our system to opt you out of American Staff Corp's benefits, I need your full social. Okay. 443-80-6209. That's my social. And your first and last name? Um, it's Danette Hill or Danette Erickson. They got me all screwed up up there. Well, I'm creating you a file in our system, so what's your first and last name? Danette, D-A-N-E-T-T-E... And I guess Erickson, that's what they're using, because my social security card says Erickson, so, um, E-R-I-C-K-S-O-N. Okay. And your home address, including city, state and zip code? It's, uh, 2201 North Chambers, C-H-A-M-B-E-R-S Avenue, um, Claremore, Oklahoma 74017. And your date of birth? Uh, July 25th, 1982. And a good telephone number to have is 918-829-8712? Yes, sir. And do you have a good email? Yeah. Um, it's really long. So, it's all lowercase, and it's my first name, D-A-N-E-T-T-E, and then L., lower... you know, lowercase, and then Erickson, and then 0725 at gmail. Okay. So, I'll go ahead and opt you out. Is there anything else I could help you out with today, Danette? No. No, I'm good, man. Awesome. Well, you have a wonderful day, okay? Y- you too. Thank you. You're welcome. Bye-bye.

### **Conversation Format**

Speaker speaker\_0: Thank you for calling Benefits and Accurts. This is Justin. How can I help you today?

Speaker speaker\_1: Hey, um, I work over at Zebco and somebody told me I was supposed to call this number and tell you guys that I don't want insurance.

Speaker speaker\_0: Okay. What was the name of that staffing agency you work for?

Speaker speaker\_1: Oh, I'm sorry. I said Zebco. It's ASC.

Speaker speaker\_0: Okay, so American Staff Corp?

Speaker speaker\_1: American Staffing, yeah.

Speaker speaker\_0: Did you recently just start with them?

Speaker speaker\_1: Yeah.

Speaker speaker\_0: Okay. Um, so in order for me to create a file in our system to opt you out of American Staff Corp's benefits, I need your full social.

Speaker speaker\_1: Okay. 443-80-6209. That's my social.

Speaker speaker\_0: And your first and last name?

Speaker speaker\_1: Um, it's Danette Hill or Danette Erickson. They got me all screwed up up there.

Speaker speaker\_0: Well, I'm creating you a file in our system, so what's your first and last name?

Speaker speaker\_1: Danette, D-A-N-E-T-T-E... And I guess Erickson, that's what they're using, because my social security card says Erickson, so, um, E-R-I-C-K-S-O-N.

Speaker speaker\_0: Okay. And your home address, including city, state and zip code?

Speaker speaker\_1: It's, uh, 2201 North Chambers, C-H-A-M-B-E-R-S Avenue, um, Claremore, Oklahoma 74017.

Speaker speaker\_0: And your date of birth?

Speaker speaker\_1: Uh, July 25th, 1982.

Speaker speaker\_0: And a good telephone number to have is 918-829-8712?

Speaker speaker\_1: Yes, sir.

Speaker speaker\_0: And do you have a good email?

Speaker speaker\_1: Yeah. Um, it's really long. So, it's all lowercase, and it's my first name, D-A-N-E-T-T-E, and then L., lower... you know, lowercase, and then Erickson, and then 0725 at gmail.

Speaker speaker\_0: Okay. So, I'll go ahead and opt you out. Is there anything else I could help you out with today, Danette?

Speaker speaker\_1: No. No, I'm good, man.

Speaker speaker\_0: Awesome. Well, you have a wonderful day, okay?

Speaker speaker\_1: Y- you too. Thank you.

Speaker speaker\_0: You're welcome. Bye-bye.