

Transcript: Justin

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Full Transcript

Thank you for calling Benefits and a Card. This is Justin. How can I help you today? So, what kind of company is y'all? Um, so us at Benefits and a Card, we're the benefit administrators for staffing agencies, so we deal with their health insurance. Okay. So how much... What do you mean health insurance? Like Blue Cross Blue Shield? Uh, no, sir. It's a different insurance offered through a staffing agency or a temp service. Okay. What, what type do y'all do? Um, so we work with multiple clients throughout the United States. Um, I do know that our main insurance carrier is American Public Life, um, but we administer all of the benefits offered through those agencies. What agency do y'all do for? Do y'all do for, um... Oh, man, what name was it? Um, hold on. Did y'all do insurance? Like ... because the doctor told me- We administer health insurance through the staff- Yes, sir. Okay. Is it good? Um, it's insurance- Is it good? ... offered through a staffing agency. Um, do you work for a temp service? Yes. But last time I got some insurance through this place, it wasn't no good. That why I asked you that. Okay. Um, I mean, I can provide you with the insurance carrier's telephone number or email you a copy of a benefit guide. Um, what's the agency you work with? Oh. Let's see. Um, hold on. Um, MAU. Okay. So, MAU? Um, so I can email you a copy of a benefit guide. Okay. Send that link over. Okay. And what's a good email I can send this to? Hold on.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_1: So, what kind of company is y'all?

Speaker speaker_0: Um, so us at Benefits and a Card, we're the benefit administrators for staffing agencies, so we deal with their health insurance.

Speaker speaker_1: Okay. So how much... What do you mean health insurance? Like Blue Cross Blue Shield?

Speaker speaker_0: Uh, no, sir. It's a different insurance offered through a staffing agency or a temp service.

Speaker speaker_1: Okay. What, what type do y'all do?

Speaker speaker_0: Um, so we work with multiple clients throughout the United States. Um, I do know that our main insurance carrier is American Public Life, um, but we administer all of

the benefits offered through those agencies.

Speaker speaker_1: What agency do y'all do for? Do y'all do for, um... Oh, man, what name was it? Um, hold on. Did y'all do insurance? Like ... because the doctor told me-

Speaker speaker_0: We administer health insurance through the staff- Yes, sir.

Speaker speaker_1: Okay. Is it good?

Speaker speaker_0: Um, it's insurance-

Speaker speaker_1: Is it good?

Speaker speaker_0: ... offered through a staffing agency. Um, do you work for a temp service?

Speaker speaker_1: Yes. But last time I got some insurance through this place, it wasn't no good. That why I asked you that.

Speaker speaker_0: Okay. Um, I mean, I can provide you with the insurance carrier's telephone number or email you a copy of a benefit guide. Um, what's the agency you work with?

Speaker speaker_1: Oh. Let's see. Um, hold on. Um, MAU.

Speaker speaker_0: Okay. So, MAU? Um, so I can email you a copy of a benefit guide.

Speaker speaker_1: Okay. Send that link over.

Speaker speaker_0: Okay. And what's a good email I can send this to?

Speaker speaker_1: Hold on.