

Transcript: Justin

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Full Transcript

Thank you for calling Benefits and Incurage. This is Justin. How can I help you today? Uh, yes, sir. My name is Kevin McCarley and I work for, uh, for BG SF. And, uh, um, uh, I just started working for them again, like a couple weeks ago. And, uh, where I was, uh, I was at a permanent job for a while, uh, that I got through them. So, um, so I, my, my insurance dropped and I've been on, I've been on COTA ever since, but I kinda like let my, let my payment lapse there. So, um, I wanted to re-enroll in dental and life insurance. Okay. So BG Staffing, what's the last four of your Social? Uh, 3069. And for security purposes, can you verify your home address and state zip code, Kevin? Uh, y- I can, I can verify it, but it's changed. Uh, the old address, uh, was 6919 Cherry Meadow Drive, Austin, Texas 78745. And your date of birth? 9/13/72. And a good telephone number have a 737-351-5678. Right. And the email I have kevinmccarley74 at gmail? Right. Okay. So let's see here. So just dental and term life. Let me go ahead and reinstate that for you. Yeah. The dental and the, and the life. Okay. So doing dental and term life will make your total deduction is \$5.34 per week, do you authorize PG Staffing to make the deduction for you? Yes. Okay. So I'm going to save that. Um, so I do want to let you know that this pending enrollment will take one to two weeks to go through. Then whenever you- Okay. ... get your first paid deduction, the \$5.34 come off your paycheck, coverage begins the Monday we receive that deduction. Seven to ten business- Oh, the Monday or Tuesday? Okay. All right. Seven business- Okay. It should be good. I, I rescheduled my dentist appointment for two weeks from Monday, so that should be about right. Okay. Um, so seven to ten business days later, you'll receive new physical ID cards and policy information in the mail. Other than that, Kevin, is there anything else I can assist you with today? Uh, I think that's it, man. Thanks. That was a quick- Awesome. Have a good day. You have a wonderful day. You as well. All right. Bye-bye. All right. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and Incurage. This is Justin. How can I help you today?

Speaker speaker_1: Uh, yes, sir. My name is Kevin McCarley and I work for, uh, for BG SF. And, uh, um, uh, I just started working for them again, like a couple weeks ago. And, uh, where I was, uh, I was at a permanent job for a while, uh, that I got through them. So, um, so I, my, my insurance dropped and I've been on, I've been on COTA ever since, but I kinda like let my, let my payment lapse there. So, um, I wanted to re-enroll in dental and life insurance.

Speaker speaker_0: Okay. So BG Staffing, what's the last four of your Social?

Speaker speaker_1: Uh, 3069.

Speaker speaker_0: And for security purposes, can you verify your home address and state zip code, Kevin?

Speaker speaker_1: Uh, y- I can, I can verify it, but it's changed. Uh, the old address, uh, was 6919 Cherry Meadow Drive, Austin, Texas 78745.

Speaker speaker_0: And your date of birth?

Speaker speaker_1: 9/13/72.

Speaker speaker_0: And a good telephone number have a 737-351-5678.

Speaker speaker_1: Right.

Speaker speaker_0: And the email I have kevinmccarley74 at gmail?

Speaker speaker_1: Right.

Speaker speaker_0: Okay. So let's see here. So just dental and term life. Let me go ahead and reinstate that for you.

Speaker speaker_1: Yeah. The dental and the, and the life.

Speaker speaker_0: Okay. So doing dental and term life will make your total deduction is \$5.34 per week, do you authorize PG Staffing to make the deduction for you?

Speaker speaker_1: Yes.

Speaker speaker_0: Okay. So I'm going to save that. Um, so I do want to let you know that this pending enrollment will take one to two weeks to go through. Then whenever you-

Speaker speaker_1: Okay.

Speaker speaker_0: ... get your first paid deduction, the \$5.34 come off your paycheck, coverage begins the Monday we receive that deduction. Seven to ten business-

Speaker speaker_1: Oh, the Monday or Tuesday? Okay. All right.

Speaker speaker_0: Seven business-

Speaker speaker_1: Okay. It should be good. I, I rescheduled my dentist appointment for two weeks from Monday, so that should be about right.

Speaker speaker_0: Okay. Um, so seven to ten business days later, you'll receive new physical ID cards and policy information in the mail. Other than that, Kevin, is there anything else I can assist you with today?

Speaker speaker_1: Uh, I think that's it, man. Thanks. That was a quick-

Speaker speaker_0: Awesome.

Speaker speaker_1: Have a good day.

Speaker speaker_0: You have a wonderful day. You as well.

Speaker speaker_1: All right. Bye-bye. All right. Bye-bye.