

Transcript: Justin

Mills-4582799262564352-6235896741314560

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card. This is Justin. How can I help you today? Uh, yes, sir. Uh, I work for, uh, Wagner Staffing. Okay. How can I help you today? Uh, I need to opt out of the, um, the insurance. Like, I don't need it at all. I have it through my wife's job. Okay. Um, so work smart. What's the last four of your social? 0259. And your first and last name? Christopher Cruz. And for security purposes, can you verify the home address, including city, state and zip code, Christopher? 326 Collins Drive, Douglasville, Georgia 30134. And your date of birth? 09/23/85. And a good telephone number have a 770-776-8883. Yes, sir. And the email I have is M-E-E-E-1523@gmail. No, it is M-C as in- It's M-C as in Charlie, C as in Charlie, C as in Charlie, 1523 at gmail. Okay. So I'll go ahead and opt you out. Is there anything else I could help you out with today, Christopher? No. Uh, I didn't even know that they were taking the insurance out. So that's why I got it. Okay. Um, well, they haven't deducted anything from your paycheck, but I went ahead and opted you out before they started anything like that. Perfect, perfect. All right. I appreciate it, bud. You're welcome. You have a great day, okay? You too. Mm-hmm. All right, bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits in a Card. This is Justin. How can I help you today?

Speaker speaker_2: Uh, yes, sir. Uh, I work for, uh, Wagner Staffing.

Speaker speaker_1: Okay. How can I help you today?

Speaker speaker_2: Uh, I need to opt out of the, um, the insurance. Like, I don't need it at all. I have it through my wife's job.

Speaker speaker_1: Okay. Um, so work smart. What's the last four of your social?

Speaker speaker_2: 0259.

Speaker speaker_1: And your first and last name?

Speaker speaker_2: Christopher Cruz.

Speaker speaker_1: And for security purposes, can you verify the home address, including city, state and zip code, Christopher?

Speaker speaker_2: 326 Collins Drive, Douglasville, Georgia 30134.

Speaker speaker_1: And your date of birth?

Speaker speaker_2: 09/23/'85.

Speaker speaker_1: And a good telephone number have a 770-776-8883.

Speaker speaker_2: Yes, sir.

Speaker speaker_1: And the email I have is M-E-E-E-1523@gmail.

Speaker speaker_2: No, it is M-C as in- It's M-C as in Charlie, C as in Charlie, C as in Charlie, 1523 at gmail.

Speaker speaker_1: Okay. So I'll go ahead and opt you out. Is there anything else I could help you out with today, Christopher?

Speaker speaker_2: No. Uh, I didn't even know that they were taking the insurance out. So that's why I got it.

Speaker speaker_1: Okay. Um, well, they haven't deducted anything from your paycheck, but I went ahead and opted you out before they started anything like that.

Speaker speaker_2: Perfect, perfect. All right. I appreciate it, bud.

Speaker speaker_1: You're welcome. You have a great day, okay?

Speaker speaker_2: You too. Mm-hmm.

Speaker speaker_1: All right, bye-bye.