## Transcript: Justin Mills-4576919919575040-5497337467682816

## **Full Transcript**

Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Yeah, I had a missed call from this number. Was there a voicemail left on by any chance? No. Okay. So, the phone call or text message that you probably re- received was just a courtesy reminder from your agency letting you know that they were still in their company open enrollment period. So, you have the option to enroll, make changes, or cancel benefits offered through them for health insurance. Oh, I don't need no health insurance. I got insurance through my job. Okay. No worries. You have a wonderful day then. Thanks. Bye. Through your employer.

## **Conversation Format**

Speaker speaker\_0: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker\_1: Yeah, I had a missed call from this number.

Speaker speaker\_0: Was there a voicemail left on by any chance?

Speaker speaker\_1: No.

Speaker speaker\_0: Okay. So, the phone call or text message that you probably re-received was just a courtesy reminder from your agency letting you know that they were still in their company open enrollment period. So, you have the option to enroll, make changes, or cancel benefits offered through them for health insurance.

Speaker speaker\_1: Oh, I don't need no health insurance. I got insurance through my job.

Speaker speaker 0: Okay. No worries. You have a wonderful day then.

Speaker speaker\_1: Thanks. Bye.

Speaker speaker\_0: Through your employer.