

Transcript: Justin

Mills-4572586292330496-4556747895783424

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for- Hey. ... calling Benefits in a Card. This is Justin. How can I help you today? Hi. I'm just trying to know what kind of... What do you guys cover? And like certain doctors and certain things, what am I covered by? 'Cause I'm not sure if the doctor that I'm going... Is taking this insurance. Um, I- What's the best number... I'm sorry. And what's the best number I can contact for information which doctors take the insurance? Yeah. So I can provide you with MultiPlan's telephone number, and if you provide them with your ZIP code, they can give you a list of doctors and providers in that specific location. Just let me know whenever you're ready. Okay. Go ahead. Okay. So MultiPlan's telephone number is 800-457-1403. So I have 800-457-1403. Correct. Okay. All right. Is there anything else I can help you out with today? No. Okay, thank you. You're welcome. You have a great day, okay? Mm-hmm.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for-

Speaker speaker_2: Hey.

Speaker speaker_1: ... calling Benefits in a Card. This is Justin. How can I help you today?

Speaker speaker_2: Hi. I'm just trying to know what kind of... What do you guys cover? And like certain doctors and certain things, what am I covered by? 'Cause I'm not sure if the doctor that I'm going... Is taking this insurance.

Speaker speaker_1: Um, I-

Speaker speaker_2: What's the best number... I'm sorry. And what's the best number I can contact for information which doctors take the insurance?

Speaker speaker_1: Yeah. So I can provide you with MultiPlan's telephone number, and if you provide them with your ZIP code, they can give you a list of doctors and providers in that specific location. Just let me know whenever you're ready.

Speaker speaker_2: Okay. Go ahead.

Speaker speaker_1: Okay. So MultiPlan's telephone number is 800-457-1403.

Speaker speaker_2: So I have 800-457-1403.

Speaker speaker_1: Correct.

Speaker speaker_2: Okay. All right.

Speaker speaker_1: Is there anything else I can help you out with today?

Speaker speaker_2: No. Okay, thank you.

Speaker speaker_1: You're welcome. You have a great day, okay?

Speaker speaker_2: Mm-hmm.