

## **Transcript: Justin**

**Mills-4570657694728192-5321096279146496**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Hey, Justin. How are you today? I'm doing pretty well, and yourself? I'm doing well. My name is Ron and I'm, uh, currently interviewing with Oxford and, uh, was... had a question about, uh, the benefits. Wanted to see if there was someone that could help me with that. Yeah. Um, let me try pulling their benefit guide. Um, what were those questions? Uh, just one. It's ca- it's eligible enrolling your dependents. Eligible dependents are defined as your legal spouse or domestic partner. Uh, I have one, uh, son. My daughter's probably too old. She's 24 and my son's 22. Would my son be eligible for benefits for... uh, I'm not sure what the age is, what the cutoff is for age-wise. But he does live with me. Um, so I do know that your, your, both your son and your daughter can be on the coverage with you since they're under the age of 26, so the cutoff is 26. Okay. All right, great. Um, and legal spouse or domestic partner. What do they mean by domestic par- I mean, I have a fiancée. We haven't legally b- binded the marriage, but I, I was curious to what the domestic partner would be defined as. Um, so domestic partner's to say if you're living with each other and you own property together, but you're not married. Okay. All right. Yeah, there's a legal bound there. Okay. Makes sense. Thank you so much for your help. I appreciate your time. Have a great day. You do the same, Ron. Okay? Okay. Bye now. All right. Bye-bye.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker\_2: Hey, Justin. How are you today?

Speaker speaker\_1: I'm doing pretty well, and yourself?

Speaker speaker\_2: I'm doing well. My name is Ron and I'm, uh, currently interviewing with Oxford and, uh, was... had a question about, uh, the benefits. Wanted to see if there was someone that could help me with that.

Speaker speaker\_1: Yeah. Um, let me try pulling their benefit guide. Um, what were those questions?

Speaker speaker\_2: Uh, just one. It's ca- it's eligible enrolling your dependents. Eligible dependents are defined as your legal spouse or domestic partner. Uh, I have one, uh, son. My daughter's probably too old. She's 24 and my son's 22. Would my son be eligible for benefits for... uh, I'm not sure what the age is, what the cutoff is for age-wise. But he does live with me.

Speaker speaker\_1: Um, so I do know that your, your, both your son and your daughter can be on the coverage with you since they're under the age of 26, so the cutoff is 26.

Speaker speaker\_2: Okay. All right, great. Um, and legal spouse or domestic partner. What do they mean by domestic par- I mean, I have a fiancée. We haven't legally b- banded the marriage, but I, I was curious to what the domestic partner would be defined as.

Speaker speaker\_1: Um, so domestic partner's to say if you're living with each other and you own property together, but you're not married.

Speaker speaker\_2: Okay. All right. Yeah, there's a legal bound there. Okay. Makes sense. Thank you so much for your help. I appreciate your time. Have a great day.

Speaker speaker\_1: You do the same, Ron. Okay?

Speaker speaker\_2: Okay. Bye now.

Speaker speaker\_1: All right. Bye-bye.