

Transcript: Justin

Mills-4569176822202368-4612148104216576

Full Transcript

Your call may be monitored or recorded for quality assurance. Please leave your message for 864-765-5420. Nothing has been recorded. Record your message after the tone. Simply hang up when done, or for delivery options, press the pound sign. Good afternoon, Miguel. This is Justin from Benefits on a Card. We spoke yesterday, uh, regarding that pay stub that you sent in. We did receive that information. Uh, my back office did get, uh, look at, did look at it. They did inform me that the, the deduction did come off, uh, that we did re-chap to WorkSmart for them to stop, uh, deductions. Um, coverage has been canceled, um, officially as of 11/10. Um, so the deduction that you experienced was from the paycheck of 11/8, which was for coverage for, uh, November 4th through the 10th. So, as of right now, you shouldn't be experiencing any deductions from here on out, um, but if you do, just give us a call back and we can get this squared away. But as of right now, my back office did reach back out to the client, WorkSmart, for them to stop deductions. Um, thank you for taking the time to listen to my message. Hope you have a wonderful day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance. Please leave your message for 864-765-5420. Nothing has been recorded. Record your message after the tone. Simply hang up when done, or for delivery options, press the pound sign.

Speaker speaker_1: Good afternoon, Miguel. This is Justin from Benefits on a Card. We spoke yesterday, uh, regarding that pay stub that you sent in. We did receive that information. Uh, my back office did get, uh, look at, did look at it. They did inform me that the, the deduction did come off, uh, that we did re-chap to WorkSmart for them to stop, uh, deductions. Um, coverage has been canceled, um, officially as of 11/10. Um, so the deduction that you experienced was from the paycheck of 11/8, which was for coverage for, uh, November 4th through the 10th. So, as of right now, you shouldn't be experiencing any deductions from here on out, um, but if you do, just give us a call back and we can get this squared away. But as of right now, my back office did reach back out to the client, WorkSmart, for them to stop deductions. Um, thank you for taking the time to listen to my message. Hope you have a wonderful day.