

Transcript: Justin

Mills-4568037853544448-6459723936481280

Full Transcript

Thank you for calling Benefits in a Card. This is Justin. How can I help you today? Um, yes, um, I got a text message talking about I been e- en- enrolled in a Med-Tailrix within 30 days. I'm trying to see what is this? Yeah, the text message you received was just congratulating you on the job with Search Staffing, letting you know you'll be automatically enrolled into one of their medical plans offered through them. So you have the option to either accept it or the option to opt out of it for health insurance. Oh, oh, okay, okay, okay. Oh, well, yeah, I already have health insurance. Uh, um, I'll pass on it. Okay, I can opt you out of it if need be. Yeah, that's fine. Okay, so Search Staffing, what's the last four of your Social? 7598. And your first and last name? Douglas Moore. And for security purposes, can you verify your home address, including city, state and zip code? Uh, 335 Cedar Creek Drive, Princeton, Texas 75407. And your date of birth? 1/14/1990. And a good telephone number you have is 469-397-2447? Yes. And the email I have is your first last name zero @gmail? Yes. Okay, so I'll go ahead and opt you out. Is there anything else I could help you out with today? Uh, nothing. Awesome. Well, you have a wonderful day, all right? All right. You too, sir. All right, bye-bye. Bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Card. This is Justin. How can I help you today?

Speaker speaker_1: Um, yes, um, I got a text message talking about I been e- en- enrolled in a Med-Tailrix within 30 days. I'm trying to see what is this?

Speaker speaker_0: Yeah, the text message you received was just congratulating you on the job with Search Staffing, letting you know you'll be automatically enrolled into one of their medical plans offered through them. So you have the option to either accept it or the option to opt out of it for health insurance.

Speaker speaker_1: Oh, oh, okay, okay, okay. Oh, well, yeah, I already have health insurance. Uh, um, I'll pass on it.

Speaker speaker_0: Okay, I can opt you out of it if need be.

Speaker speaker_1: Yeah, that's fine.

Speaker speaker_0: Okay, so Search Staffing, what's the last four of your Social?

Speaker speaker_1: 7598.

Speaker speaker_0: And your first and last name?

Speaker speaker_1: Douglas Moore.

Speaker speaker_0: And for security purposes, can you verify your home address, including city, state and zip code?

Speaker speaker_1: Uh, 335 Cedar Creek Drive, Princeton, Texas 75407.

Speaker speaker_0: And your date of birth?

Speaker speaker_1: 1/14/1990.

Speaker speaker_0: And a good telephone number you have is 469-397-2447?

Speaker speaker_1: Yes.

Speaker speaker_0: And the email I have is your first last name zero @gmail?

Speaker speaker_1: Yes.

Speaker speaker_0: Okay, so I'll go ahead and opt you out. Is there anything else I could help you out with today?

Speaker speaker_1: Uh, nothing.

Speaker speaker_0: Awesome. Well, you have a wonderful day, all right?

Speaker speaker_1: All right. You too, sir.

Speaker speaker_0: All right, bye-bye.

Speaker speaker_1: Bye.