

Transcript: Justin

Mills-4567282554814464-4588830271520768

Full Transcript

Thank you for calling Benefits and a Card. This is Justin, how can I help you today? Yeah, um, you said your name was Jeff? Justin. Oh, Justin, Justin, um, yeah, um, my name is Cruz Palacios, and, um, I'm starting a new job with, uh, Integrity, okay? Mm-hmm. And this is for the insurance that I wanna, uh, decline the insurance 'cause I have my own insurance. I have Medicaid. Okay, no worries. So you stated you just started with Integrity, is that correct? What's that? You stated that you just started with Integrity, is that correct? Yes, yes. Uh, today's my, will be my first day working. Okay. Okay, so in order for me to create a file in our system to opt you out of Integrity Trade Services benefits, I need your full Social. Okay, um, you ready? Yes, sir. Yeah, uh, it's 334-68-2281. Okay. And what was your last name, Cruz? Uh, it's Palacios. It's, uh, P as in pa-l-a-c-i-o-s. Okay. And your home address, including city, state and zip code. Okay, uh, it's 20409 Essex, it's spelled E-S-S-E-X, Court in Cress Hill, Illinois, zip code 60403. And your date of birth? 09-22-1965. And a good telephone number to have is 224-462-7379? That's correct. And do you have a good email? Uh, my email is, uh, it's grateful202257@gmail.com. Okay. So I'll go ahead and opt you out. And is there anything else I could help you out with today, Cruz? No, no, um, that's the only reason why I'm calling for, that's all. Awesome, well, you have a wonderful day, okay? Okay, you too. Thank you. You're welcome. Bye-bye. Okay, bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and a Card. This is Justin, how can I help you today?

Speaker speaker_1: Yeah, um, you said your name was Jeff?

Speaker speaker_0: Justin.

Speaker speaker_1: Oh, Justin, Justin, um, yeah, um, my name is Cruz Palacios, and, um, I'm starting a new job with, uh, Integrity, okay?

Speaker speaker_0: Mm-hmm.

Speaker speaker_1: And this is for the insurance that I wanna, uh, decline the insurance 'cause I have my own insurance. I have Medicaid.

Speaker speaker_0: Okay, no worries. So you stated you just started with Integrity, is that correct?

Speaker speaker_1: What's that?

Speaker speaker_0: You stated that you just started with Integrity, is that correct?

Speaker speaker_1: Yes, yes. Uh, today's my, will be my first day working.

Speaker speaker_0: Okay. Okay, so in order for me to create a file in our system to opt you out of Integrity Trade Services benefits, I need your full Social.

Speaker speaker_1: Okay, um, you ready?

Speaker speaker_0: Yes, sir.

Speaker speaker_1: Yeah, uh, it's 334-68-2281.

Speaker speaker_0: Okay. And what was your last name, Cruz?

Speaker speaker_1: Uh, it's Palacios. It's, uh, P as in pa-l-a-c-i-o-s.

Speaker speaker_0: Okay. And your home address, including city, state and zip code.

Speaker speaker_1: Okay, uh, it's 20409 Essex, it's spelled E-S-S-E-X, Court in Cress Hill, Illinois, zip code 60403.

Speaker speaker_0: And your date of birth?

Speaker speaker_1: 09-22-1965.

Speaker speaker_0: And a good telephone number to have is 224-462-7379?

Speaker speaker_1: That's correct.

Speaker speaker_0: And do you have a good email?

Speaker speaker_1: Uh, my email is, uh, it's grateful202257@gmail.com.

Speaker speaker_0: Okay. So I'll go ahead and opt you out. And is there anything else I could help you out with today, Cruz?

Speaker speaker_1: No, no, um, that's the only reason why I'm calling for, that's all.

Speaker speaker_0: Awesome, well, you have a wonderful day, okay?

Speaker speaker_1: Okay, you too. Thank you.

Speaker speaker_0: You're welcome. Bye-bye.

Speaker speaker_1: Okay, bye-bye.