

Transcript: Justin

Mills-4564297397223424-5371205922242560

Full Transcript

Yeah, yeah, yeah, your name and the benefit number. Thank you for calling Benefit Center Card. This is Justin. How can I help you today? Hey, uh, my name is, uh, Umarsiam. U-M-A-R, my last name is T-I... T-H-I-A-M. I wanna, um, decline the, the benefit, please. Okay. What's the staffing agency you work for? Surrey Staffing. And the last four of your Social? Huh. Hello? Yeah, what's the last four of your Social? Okay, the last four of my Social is, um, um, 2249. And for security purposes, can you verify your home address, including city, state and zip code? Um, 813 Elkhart Drive, Apartment A, Kinney, Ohio 45365. And your date of birth? My date of birth is, um, December 31st. Hello? Of the year? Um, 1981. And a good telephone number I have is 937-418-7951. Yes. And the email I have is umar.diamdiam1985@gmail. Yes. Okay. So, I'll go ahead and opt you out. Is there anything else I got associated with today? No, that's all. Thank you. You're welcome. Have a great day, okay? Thanks. Bye. Bye-bye.

Conversation Format

Speaker speaker_0: Yeah, yeah, yeah, your name and the benefit number.

Speaker speaker_1: Thank you for calling Benefit Center Card. This is Justin. How can I help you today?

Speaker speaker_0: Hey, uh, my name is, uh, Umarsiam. U-M-A-R, my last name is T-I... T-H-I-A-M. I wanna, um, decline the, the benefit, please.

Speaker speaker_1: Okay. What's the staffing agency you work for?

Speaker speaker_0: Surrey Staffing.

Speaker speaker_1: And the last four of your Social?

Speaker speaker_0: Huh. Hello?

Speaker speaker_1: Yeah, what's the last four of your Social?

Speaker speaker_0: Okay, the last four of my Social is, um, um, 2249.

Speaker speaker_1: And for security purposes, can you verify your home address, including city, state and zip code?

Speaker speaker_0: Um, 813 Elkhart Drive, Apartment A, Kinney, Ohio 45365.

Speaker speaker_1: And your date of birth?

Speaker speaker_0: My date of birth is, um, December 31st. Hello?

Speaker speaker_1: Of the year?

Speaker speaker_0: Um, 1981.

Speaker speaker_1: And a good telephone number I have is 937-418-7951.

Speaker speaker_0: Yes.

Speaker speaker_1: And the email I have is umar.diamdiam1985@gmail.

Speaker speaker_0: Yes.

Speaker speaker_1: Okay. So, I'll go ahead and opt you out. Is there anything else I got associated with today?

Speaker speaker_0: No, that's all. Thank you.

Speaker speaker_1: You're welcome. Have a great day, okay?

Speaker speaker_0: Thanks. Bye.

Speaker speaker_1: Bye-bye.