

Transcript: Justin

Mills-4552689987567616-5469535012077568

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Yes, Justin. Uh, my name is Rosan Greenlee. I was calling to opt out of my, uh, my benefits. Okay. Uh, what's the staffing agency you work for? Crown. And the last four of your social? Three, eight, two, nine. And what was your first and last name again? I'm sorry. Rosan, R-O-S-A-N. Last name, Greenlee. The color green, L-E-E. All right. And for security purposes, could you verify the home address, including city, state, and zip code, Rosan? 734 Killdeer Place, Dayton, Ohio 45426. And confirm your date of birth? 7/30/1976. And a good telephone number I have is 937-931-3532? Correct. And the email I have is rosangreenlee25@gmail? Yes, sir. Okay. So I'll go ahead and opt you out, but is there anything else I could help you out with today? No, sir. That'll do it. Awesome. Well, thank you for calling Benefits and a Card, and I hope you have a wonderful day, okay? You too. All right, bye-bye. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_2: Yes, Justin. Uh, my name is Rosan Greenlee. I was calling to opt out of my, uh, my benefits.

Speaker speaker_1: Okay. Uh, what's the staffing agency you work for?

Speaker speaker_2: Crown.

Speaker speaker_1: And the last four of your social?

Speaker speaker_2: Three, eight, two, nine.

Speaker speaker_1: And what was your first and last name again? I'm sorry.

Speaker speaker_2: Rosan, R-O-S-A-N. Last name, Greenlee. The color green, L-E-E.

Speaker speaker_1: All right. And for security purposes, could you verify the home address, including city, state, and zip code, Rosan?

Speaker speaker_2: 734 Killdeer Place, Dayton, Ohio 45426.

Speaker speaker_1: And confirm your date of birth?

Speaker speaker_2: 7/30/1976.

Speaker speaker_1: And a good telephone number I have is 937-931-3532?

Speaker speaker_2: Correct.

Speaker speaker_1: And the email I have is rosangreenlee25@gmail?

Speaker speaker_2: Yes, sir.

Speaker speaker_1: Okay. So I'll go ahead and opt you out, but is there anything else I could help you out with today?

Speaker speaker_2: No, sir. That'll do it.

Speaker speaker_1: Awesome. Well, thank you for calling Benefits and a Card, and I hope you have a wonderful day, okay?

Speaker speaker_2: You too.

Speaker speaker_1: All right, bye-bye.

Speaker speaker_2: Bye.