

Transcript: Justin

Mills-4549820534538240-6552018726469632

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits 10 Accords. This is Justin. How can I help you today? Hi, Justin. How are you? Doing pretty well, and yourself? I'm great, sir. Thanks for asking. Mm-hmm. I just got this text saying that I'm going to be enrolled in the MEC plan, and for me to call this number to opt out. Okay, so you're wanting to opt out of that? Yes. Totally understand. So what's the staffing agency you work for? Wagner. And the last four of your social? 7034. And what was your first and last name again? Lakima, L-A-K-I-M-A. Last name English, just like the language. And for security purposes, can you verify your home address, including city, state and zip code, Ms. English? Yes. It's 35- 35 White Oak, two words, White Oak Drive, Covington, Georgia 30016. And confirm your date of birth? 02/28/78. And a good telephone number have as 678-330-5854? Correct. And the email I have is youngsummer842@gmail? That's correct. Okay. So I'll go ahead and opt you out of the auto enrollment. Is there anything else I can help you out with today, Lakima? No, sir, Justin. Thank you so much. Hope you enjoy the rest of your day. You do the same, okay? Thanks. Bye-bye. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits 10 Accords. This is Justin. How can I help you today?

Speaker speaker_2: Hi, Justin. How are you?

Speaker speaker_1: Doing pretty well, and yourself?

Speaker speaker_2: I'm great, sir. Thanks for asking.

Speaker speaker_1: Mm-hmm.

Speaker speaker_2: I just got this text saying that I'm going to be enrolled in the MEC plan, and for me to call this number to opt out.

Speaker speaker_1: Okay, so you're wanting to opt out of that?

Speaker speaker_2: Yes.

Speaker speaker_1: Totally understand. So what's the staffing agency you work for?

Speaker speaker_2: Wagner.

Speaker speaker_1: And the last four of your social?

Speaker speaker_2: 7034.

Speaker speaker_1: And what was your first and last name again?

Speaker speaker_2: Lakima, L-A-K-I-M-A. Last name English, just like the language.

Speaker speaker_1: And for security purposes, can you verify your home address, including city, state and zip code, Ms. English?

Speaker speaker_2: Yes. It's 35- 35 White Oak, two words, White Oak Drive, Covington, Georgia 30016.

Speaker speaker_1: And confirm your date of birth?

Speaker speaker_2: 02/28/78.

Speaker speaker_1: And a good telephone number have as 678-330-5854?

Speaker speaker_2: Correct.

Speaker speaker_1: And the email I have is youngsummer842@gmail?

Speaker speaker_2: That's correct.

Speaker speaker_1: Okay. So I'll go ahead and opt you out of the auto enrollment. Is there anything else I can help you out with today, Lakima?

Speaker speaker_2: No, sir, Justin. Thank you so much. Hope you enjoy the rest of your day.

Speaker speaker_1: You do the same, okay?

Speaker speaker_2: Thanks. Bye-bye.

Speaker speaker_1: Bye-bye.