

Transcript: Justin

Mills-4530417105551360-5577189017960448

Full Transcript

Thank you for calling Benefits and Occur. This is Justin. How can I help you today? Hey, how's it going? I'm, uh, trying to cancel all my coverage today. Okay. Um, what's the staffing agency you work for? Uh, Surge Staffing. And the last four of your social? Uh, 4252. And what was your first and last name? Gabriel Nimmons. And for security purposes, could you verify your home address, including city, state and zip code, Gabriel? 819 Whistlewood Drive, Reynoldsburg, Ohio. And your date of birth? 12/15/92. And a good telephone number have a 614-668-7073. Yeah, that's fine. And the email I have is gabriel.nimmons@gmail? Yep. Okay. Um, so I'll go ahead and cancel the coverage for you. However, I do wanna let you know canceled solutions do take one to two weeks to go through. So, it is possible for you to experience one or two more final payroll deductions, but after that you should be officially canceled. Okay, Gabriel? All right, cool. I appreciate it. You're welcome. Is there anything else I can assist you with today? Uh, no, that's it. Awesome. Well, you have a wonderful day, okay? Awesome. You too. Thank you. All right, bye-bye. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and Occur. This is Justin. How can I help you today?

Speaker speaker_1: Hey, how's it going? I'm, uh, trying to cancel all my coverage today.

Speaker speaker_0: Okay. Um, what's the staffing agency you work for?

Speaker speaker_1: Uh, Surge Staffing.

Speaker speaker_0: And the last four of your social?

Speaker speaker_1: Uh, 4252.

Speaker speaker_0: And what was your first and last name?

Speaker speaker_1: Gabriel Nimmons.

Speaker speaker_0: And for security purposes, could you verify your home address, including city, state and zip code, Gabriel?

Speaker speaker_1: 819 Whistlewood Drive, Reynoldsburg, Ohio.

Speaker speaker_0: And your date of birth?

Speaker speaker_1: 12/15/92.

Speaker speaker_0: And a good telephone number have a 614-668-7073.

Speaker speaker_1: Yeah, that's fine.

Speaker speaker_0: And the email I have is gabriel.nimmons@gmail?

Speaker speaker_1: Yep.

Speaker speaker_0: Okay. Um, so I'll go ahead and cancel the coverage for you. However, I do wanna let you know canceled solutions do take one to two weeks to go through. So, it is possible for you to experience one or two more final payroll deductions, but after that you should be officially canceled. Okay, Gabriel?

Speaker speaker_1: All right, cool. I appreciate it.

Speaker speaker_0: You're welcome. Is there anything else I can assist you with today?

Speaker speaker_1: Uh, no, that's it.

Speaker speaker_0: Awesome. Well, you have a wonderful day, okay?

Speaker speaker_1: Awesome. You too. Thank you.

Speaker speaker_0: All right, bye-bye.

Speaker speaker_1: Bye-bye.