

Transcript: Francesca

Baez-6742862666186752-6496080019374080

Full Transcript

... all has been forwarded to an automated voice messaging system. Your call may be monitored or recorded for quality assurance purposes. Serious? Oh. Is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. To leave a callback number, press five. Good afternoon, Mr. Oaks. My name is Francesca Benefit, and I'm currently giving you a call of Imagine Staffing. So we're giving you a call regarding the enrollment form you processed online for benefits for yourself and spouse. Unfortunately, sir, you did not provide your spouse's information for the policy. We'll go ahead and put the policy down for employee only. In the event that you are still hoping to add her into the policy, please keep in mind that a policy for dependents with information that's not provided will be a policy that your dependent is unable to use, and you will not be able to claim reimbursement for services that dependent was not able to utilize. For the time being, if you are still interested in adding her, you will receive a call back at 800-497-4856. We're open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. Hope you have a wonderful rest of your day, and thank you so much for listening to this message.

Conversation Format

Speaker speaker_0: ... all has been forwarded to an automated voice messaging system.

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_2: Serious? Oh.

Speaker speaker_0: Is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. To leave a callback number, press five.

Speaker speaker_3: Good afternoon, Mr. Oaks. My name is Francesca Benefit, and I'm currently giving you a call of Imagine Staffing. So we're giving you a call regarding the enrollment form you processed online for benefits for yourself and spouse. Unfortunately, sir, you did not provide your spouse's information for the policy. We'll go ahead and put the policy down for employee only. In the event that you are still hoping to add her into the policy, please keep in mind that a policy for dependents with information that's not provided will be a policy that your dependent is unable to use, and you will not be able to claim reimbursement for services that dependent was not able to utilize. For the time being, if you are still interested in adding her, you will receive a call back at 800-497-4856. We're open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. Hope you have a wonderful rest of your day, and

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