## Transcript: Franchesca Baez-6742695299301376-5156765337698304

## **Full Transcript**

Your call has been forwarded to voicemail. Your call is being monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon, Ms. Porter. My name is Francesca Benefician of Carr giving you a call on behalf of your staffing company, Hospitality Staffing Solutions. We're giving you a call in regards to the enrollment form you filled out February 6th, 2024... I mean, 2025. Sorry. Um, during that form, you selected a couple of the plans they offer for insurance but then at the end of it, you decided to be opted out of coverage. We're calling to confirm selection and make sure it wasn't an issue with our system. For the moment, as we were unable to contact you, we'll go ahead and put it as a declination. In the event that you are interested in being enrolled, keep in mind you have 30 days after your first paycheck to be eligible for said enrollment. We're open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. Hope you have a wonderful rest of your day.

## **Conversation Format**

Speaker speaker\_0: Your call has been forwarded to voicemail.

Speaker speaker\_1: Your call is being monitored or recorded for quality assurance purposes.

Speaker speaker\_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_2: Good afternoon, Ms. Porter. My name is Francesca Benefician of Carr giving you a call on behalf of your staffing company, Hospitality Staffing Solutions. We're giving you a call in regards to the enrollment form you filled out February 6th, 2024... I mean, 2025. Sorry. Um, during that form, you selected a couple of the plans they offer for insurance but then at the end of it, you decided to be opted out of coverage. We're calling to confirm selection and make sure it wasn't an issue with our system. For the moment, as we were unable to contact you, we'll go ahead and put it as a declination. In the event that you are interested in being enrolled, keep in mind you have 30 days after your first paycheck to be eligible for said enrollment. We're open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. Hope you have a wonderful rest of your day.