

Transcript: Francesca

Baez-6708268041191424-4628178570526720

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefit on Your Card. My name is Francesca, how can I assist you today? No. Hello? Thank you for calling Benefit on Your Card. My name is Francesca. How can I assist you? Sir, can you hear me? Hello? Hello? Hello, hello? Can you hear me? Yeah. How can I assist you? Yeah. Sir, this is breaking up. Could you repeat what you said again, please? I just wanted to make a call with this number. You're more than likely with an automated system that made the call, not an actual representative. Do you work for any staffing company? Please. Hello, sir. The line is breaking up again. No. Okay. If you don't work for any staffing company, it could be that someone put their phone number wrong in there and it ended up being yours then. Interesting. It's not... This is the first time that I hear them. Excuse me? Sir?

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefit on Your Card. My name is Francesca, how can I assist you today?

Speaker speaker_2: No.

Speaker speaker_1: Hello? Thank you for calling Benefit on Your Card. My name is Francesca. How can I assist you? Sir, can you hear me? Hello? Hello? Hello, hello? Can you hear me?

Speaker speaker_3: Yeah.

Speaker speaker_1: How can I assist you?

Speaker speaker_3: Yeah.

Speaker speaker_1: Sir, this is breaking up. Could you repeat what you said again, please?

Speaker speaker_3: I just wanted to make a call with this number.

Speaker speaker_1: You're more than likely with an automated system that made the call, not an actual representative. Do you work for any staffing company?

Speaker speaker_3: Please.

Speaker speaker_1: Hello, sir. The line is breaking up again.

Speaker speaker_3: No.

Speaker speaker_1: Okay. If you don't work for any staffing company, it could be that someone put their phone number wrong in there and it ended up being yours then.

Speaker speaker_3: Interesting. It's not... This is the first time that I hear them.

Speaker speaker_1: Excuse me? Sir?