

Transcript: Francesca

Baez-6705885464182784-4691579725889536

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Good afternoon, my name is Francesca with Benefits and App Care, I'm calling to speak with Mrs. Avalos on behalf of Partners Personnel. Yes, that's me. I'm calling about the text message that you received at 3 PM today, asking what it is about. They are informing you about your personal period for the medical insurance that your employer is offering their employees with Partners Personnel. Yes, ma'am. They are informing you about the medical insurance that your employer is offering. The insurance? Yes, ma'am. What insurance? Let me see. Let me see. My love, I repeat, the insurance that your employer, Partners Personnel, offers to their employees. They are notifying you that you have 30 days, you can be eligible in those 30 days, and if you want to register yourself. I can't hear you well, I can't hear anything.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Good afternoon, my name is Francesca with Benefits and App Care, I'm calling to speak with Mrs. Avalos on behalf of Partners Personnel.

Speaker speaker_2: Yes, that's me.

Speaker speaker_1: I'm calling about the text message that you received at 3 PM today, asking what it is about. They are informing you about your personal period for the medical insurance that your employer is offering their employees with Partners Personnel. Yes, ma'am. They are informing you about the medical insurance that your employer is offering.

Speaker speaker_2: The insurance?

Speaker speaker_1: Yes, ma'am.

Speaker speaker_2: What insurance? Let me see. Let me see.

Speaker speaker_1: My love, I repeat, the insurance that your employer, Partners Personnel, offers to their employees. They are notifying you that you have 30 days, you can be eligible in those 30 days, and if you want to register yourself.

Speaker speaker_2: I can't hear you well, I can't hear anything.