

## **Transcript: Francesca**

**Baez-6704908143345664-5558811890991104**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Good afternoon. My name is Francesca at Benefits in Your Card, looking to speak with Mr. Mohammed on behalf of Hamminger Riker Staffing. Uh, yes. We're giving you a call regarding the enrollment form that you filled out for health insurance on March 20th, 2026, in which you selected both of the Stay Healthy MEC plans, which cannot be together due to the fact that one of them, which is the 1492 is a medical preventative care plan only, and the 4268 is a medical preventative and hospital indemnity. We're calling to see which of the two it was that you were looking to be enrolled into? The second one that you mentioned. The 4268? Yes, ma'am. Understood too. We'll go ahead and process as, and keeping in mind that once you do start working, they'll go ahead and make that first deduction. Following that first deduction, following Monday, your benefits will be active. And that same week of activation, Friday, they'll go ahead and send out those benefit cards. And that medical plan will be 46.06 per paycheck. Okay. Thank you. Thank you for your time and taking my call. Have a wonderful rest of your day. You as well. Bye-bye. Bye.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Good afternoon. My name is Francesca at Benefits in Your Card, looking to speak with Mr. Mohammed on behalf of Hamminger Riker Staffing.

Speaker speaker\_2: Uh, yes.

Speaker speaker\_1: We're giving you a call regarding the enrollment form that you filled out for health insurance on March 20th, 2026, in which you selected both of the Stay Healthy MEC plans, which cannot be together due to the fact that one of them, which is the 1492 is a medical preventative care plan only, and the 4268 is a medical preventative and hospital indemnity. We're calling to see which of the two it was that you were looking to be enrolled into?

Speaker speaker\_2: The second one that you mentioned.

Speaker speaker\_1: The 4268?

Speaker speaker\_2: Yes, ma'am.

Speaker speaker\_1: Understood too. We'll go ahead and process as, and keeping in mind that once you do start working, they'll go ahead and make that first deduction. Following that first deduction, following Monday, your benefits will be active. And that same week of activation, Friday, they'll go ahead and send out those benefit cards. And that medical plan will be 46.06 per paycheck.

Speaker speaker\_2: Okay. Thank you.

Speaker speaker\_1: Thank you for your time and taking my call. Have a wonderful rest of your day.

Speaker speaker\_2: You as well.

Speaker speaker\_1: Bye-bye.

Speaker speaker\_2: Bye.