

## **Transcript: Francesca**

**Baez-6697346918203392-5730704264478720**

### **Full Transcript**

Call has been forwarded to voicemail. Your call is being monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon, Ms. Thompson. My name is Francesca benefits, and I'm currently giving you a call on behalf of Search Staffing in regards to the enrollment that you filled out today online. You selected dental and term life for yourself and family. However, we did not get the information for yourself and children for that selection. For the moment, the enrollment is gonna be switched over to employee only. You also did not put the beneficiary for the term life coverage. Leave it as blank for the moment. In the event that you would like to make any policy changes, please keep in mind that you have till January 11th, 2025 to make those policy changes. That will be when your personal enrollment period will be ending. We're open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time, 8:00 AM to 8:00 PM. We'll be closed the 25th, the 24th, and the 31st of this month. I hope you have a wonderful rest of your day, and thank you for your time today.

### **Conversation Format**

Speaker speaker\_0: Call has been forwarded to voicemail. Your call is being monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_1: Good afternoon, Ms. Thompson. My name is Francesca benefits, and I'm currently giving you a call on behalf of Search Staffing in regards to the enrollment that you filled out today online. You selected dental and term life for yourself and family. However, we did not get the information for yourself and children for that selection. For the moment, the enrollment is gonna be switched over to employee only. You also did not put the beneficiary for the term life coverage. Leave it as blank for the moment. In the event that you would like to make any policy changes, please keep in mind that you have till January 11th, 2025 to make those policy changes. That will be when your personal enrollment period will be ending. We're open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time, 8:00 AM to 8:00 PM. We'll be closed the 25th, the 24th, and the 31st of this month. I hope you have a wonderful rest of your day, and thank you for your time today.