## Transcript: Franchesca Baez-6693577553395712-5831972754079744

## **Full Transcript**

... and forward it to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon. My name is Francesca Benefits and I'm currently looking to speak with Mr. Young on behalf of MAU Staffing. We're calling in regards to the enrollment form you filled out January 24th, 2025, in which you had requested both Ensure Plus plans to be enrolled for yourself and children. Unfortunately, you cannot be enrolled into both of those plans. For the moment, we'll go ahead and enroll you into the lowest costing tier. In the event that you would like to make changes to that policy, please make sure to give us a call back within 30 days of your first paycheck or prior to receiving a first paycheck in general. We're open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. I do hope you have a wonderful rest of your day. Thank you so much for your time as well as for listening to this message today.

## **Conversation Format**

Speaker speaker 0: ... and forward it to voicemail.

Speaker speaker\_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_2: Good afternoon. My name is Francesca Benefits and I'm currently looking to speak with Mr. Young on behalf of MAU Staffing. We're calling in regards to the enrollment form you filled out January 24th, 2025, in which you had requested both Ensure Plus plans to be enrolled for yourself and children. Unfortunately, you cannot be enrolled into both of those plans. For the moment, we'll go ahead and enroll you into the lowest costing tier. In the event that you would like to make changes to that policy, please make sure to give us a call back within 30 days of your first paycheck or prior to receiving a first paycheck in general. We're open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. I do hope you have a wonderful rest of your day. Thank you so much for your time as well as for listening to this message today.