

Transcript: Francesca

Baez-6687062220554240-5036362736549888

Full Transcript

... been forwarded Your call may now be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon, Mr. Marks. My name is Francesca , giving you a call on behalf of Hospitality Staffing Solutions. We're giving you a call in regards to the health insurance enrollment form that you filled out on December 5th, 2024, where you selected the medical indemnity plan, I mean, medical hospital preventative, sorry, plan, as well as the dental plan. So you put that the dental, you wanted to be yourself and children. Um, however, Mr. Marks, you did not put any of the children's information. We wanted to let you know that for the moment, we'll go ahead and process your enrollment for employee only. In the event that you will still like to add the children into the account, please give us a call back at 800-497-4856, keeping in mind that you have 30 days after that first paycheck to make any policy changes or enrollments. We're open 8:00 AM to 3:00 PM, Monday through Fridays, Eastern Time. Have a wonderful rest of your day.

Conversation Format

Speaker speaker_0: ... been forwarded Your call may now be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_1: Good afternoon, Mr. Marks. My name is Francesca , giving you a call on behalf of Hospitality Staffing Solutions. We're giving you a call in regards to the health insurance enrollment form that you filled out on December 5th, 2024, where you selected the medical indemnity plan, I mean, medical hospital preventative, sorry, plan, as well as the dental plan. So you put that the dental, you wanted to be yourself and children. Um, however, Mr. Marks, you did not put any of the children's information. We wanted to let you know that for the moment, we'll go ahead and process your enrollment for employee only. In the event that you will still like to add the children into the account, please give us a call back at 800-497-4856, keeping in mind that you have 30 days after that first paycheck to make any policy changes or enrollments. We're open 8:00 AM to 3:00 PM, Monday through Fridays, Eastern Time. Have a wonderful rest of your day.