

## **Transcript: Francesca**

**Baez-6683879499546624-5034629237751808**

### **Full Transcript**

Your call is being monitored for quality assurance purposes. Your call has been forwarded to voicemail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good morning, Mr. Nelson. My name is Francesca, a Benefit-in-a-Card, giving you a call on behalf of your staffing company, Workforce Strategy, to inform you that the e-version of your Benefit Cards have now become available and they have been sent to the email on file, rn073322@gmail.com. It is only going to be one Benefit Card. You as well as the children's and your spouse will be using the same Benefit Card. They have all been sent to your email. In the event that you need any further assistance in regards to your policy, feel free to give us a call back at 800-497-4856, open 8:00 A.M. to 8:00 P.M. Monday through Friday, Eastern Time.

### **Conversation Format**

Speaker speaker\_0: Your call is being monitored for quality assurance purposes.

Speaker speaker\_1: Your call has been forwarded to voicemail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_2: Good morning, Mr. Nelson. My name is Francesca, a Benefit-in-a-Card, giving you a call on behalf of your staffing company, Workforce Strategy, to inform you that the e-version of your Benefit Cards have now become available and they have been sent to the email on file, rn073322@gmail.com. It is only going to be one Benefit Card. You as well as the children's and your spouse will be using the same Benefit Card. They have all been sent to your email. In the event that you need any further assistance in regards to your policy, feel free to give us a call back at 800-497-4856, open 8:00 A.M. to 8:00 P.M. Monday through Friday, Eastern Time.