

Transcript: Francesca

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Full Transcript

Forwarded to a 643- Your call may be monitored or recorded for quality assurance purposes. ... four three zero six five seven five six is not available. At the tone, please record your message. When you are finished recording, you may hang up or press one for more options. Good afternoon, Ms. Ingrid ... My name is Francesca. I'm calling you on behalf of Mega 4 Staffing. We're giving you a call in regards to the text message you've received today, which you replied back to it, decline. We're just going to inform you, ma'am, you have already declined coverage as of November... 21, 2024. We received a form with you who requested to not enroll into benefits, so you are declining the coverage. So you're already all set. The system just doesn't have a way to filter out who has already declined and who hasn't. Um, so you're gonna still receive those text messages. You can simply ignore them at this point unless you would like to be enrolled into coverage. I hope you have a wonderful rest of your day. Thank you so much for your time and for listening to this message.

Conversation Format

Speaker speaker_0: Forwarded to a 643-

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_0: ... four three zero six five seven five six is not available. At the tone, please record your message. When you are finished recording, you may hang up or press one for more options.

Speaker speaker_2: Good afternoon, Ms. Ingrid ... My name is Francesca. I'm calling you on behalf of Mega 4 Staffing. We're giving you a call in regards to the text message you've received today, which you replied back to it, decline. We're just going to inform you, ma'am, you have already declined coverage as of November... 21, 2024. We received a form with you who requested to not enroll into benefits, so you are declining the coverage. So you're already all set. The system just doesn't have a way to filter out who has already declined and who hasn't. Um, so you're gonna still receive those text messages. You can simply ignore them at this point unless you would like to be enrolled into coverage. I hope you have a wonderful rest of your day. Thank you so much for your time and for listening to this message.