## Transcript: Franchesca Baez-6664776655224832-6178018985426944

## **Full Transcript**

Your call is being monitored or recorded for quality assurance purposes. Hey, it's Herb. You know what to do. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. To leave a callback number, press five. Good morning. My name is Francesca on behalf of Surge Staffing. We're giving you a callback regarding the message you received Thursday to which you are replying that you currently do not want to be enrolled. You are what the Surge system considers a rehire, meaning that at some point, specifically back in 2022, you already worked with Surge and declined auto-enrollment. Since you have already declined the auto-enrollment, you will not be auto-enrolled into anything under Surge policies unless you submit a form stating you would like enrollment or unless you call in to request it. If you have any questions or concerns regarding this information, feel free to give us a callback at 800-497-4856 open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. Have a great day.

## **Conversation Format**

Speaker speaker 0: Your call is being monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Hey, it's Herb. You know what to do.

Speaker speaker\_2: At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. To leave a callback number, press five.

Speaker speaker\_3: Good morning. My name is Francesca on behalf of Surge Staffing. We're giving you a callback regarding the message you received Thursday to which you are replying that you currently do not want to be enrolled. You are what the Surge system considers a rehire, meaning that at some point, specifically back in 2022, you already worked with Surge and declined auto-enrollment. Since you have already declined the auto-enrollment, you will not be auto-enrolled into anything under Surge policies unless you submit a form stating you would like enrollment or unless you call in to request it. If you have any questions or concerns regarding this information, feel free to give us a callback at 800-497-4856 open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. Have a great day.