

Transcript: Franchesca

Baez-6638491832991744-6543939818274816

Full Transcript

Your call may be monitored or recorded. . Hello, good afternoon. My name is Francesca, and I'm going to call on behalf of Mrs. Santiago Munoz on behalf of Hospitality Staffing Solutions. We are calling about the registration form for the medical insurance that you filled out on February 24th, 2025, in which you put an address in Puerto Rico. We are calling to verify if you have another address that is not in Puerto Rico or if you are currently living in Puerto Rico at the moment. If you are currently living in Puerto Rico, for now, you would not be eligible for the medical plans that you selected, given that the insurers of these plans only offer services in the United States. You have the option to enroll in a virtual emergency plan if desired. We would need you to give us a call by dialing 800-497-4856 to verify if you wish to enroll in that virtual plan, which would be the only plan that currently covers employees living in the Providence of Puerto Rico. For now, we would be processing an assignment, as the services selected are not being offered in the area where you currently live. If you have any assistance or questions, please do not hesitate to call us at 800-497-4856.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded.

Speaker speaker_1: .

Speaker speaker_2: Hello, good afternoon. My name is Francesca, and I'm going to call on behalf of Mrs. Santiago Munoz on behalf of Hospitality Staffing Solutions. We are calling about the registration form for the medical insurance that you filled out on February 24th, 2025, in which you put an address in Puerto Rico. We are calling to verify if you have another address that is not in Puerto Rico or if you are currently living in Puerto Rico at the moment. If you are currently living in Puerto Rico, for now, you would not be eligible for the medical plans that you selected, given that the insurers of these plans only offer services in the United States. You have the option to enroll in a virtual emergency plan if desired. We would need you to give us a call by dialing 800-497-4856 to verify if you wish to enroll in that virtual plan, which would be the only plan that currently covers employees living in the Providence of Puerto Rico. For now, we would be processing an assignment, as the services selected are not being offered in the area where you currently live. If you have any assistance or questions, please do not hesitate to call us at 800-497-4856.