

Transcript: Francesca

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. This call may be recorded for quality assurance. We have a special promotion today for select callers. If you are over 50, please press one now. If not, press two. Hello and congratulations! Just for calling today, we're offering you a free medical alert device. You know, it's the little life-saving button you can wear around your neck in case of an emergency. These devices are often very expensive, so press one now to take advantage of this special offer and enjoy the peace of mind that comes with 24/7 support. Don't wait. Press one now or remain on the line for additional options. Again, press one now to claim your free device or remain on the line for additional options. If you are currently enrolled in Medicare Part A and Part B and want to review your plan options, which may include additional plan benefits and check your eligibility for the enrollment period, please press one now. If you have Medicare Part A and Part B for your health insurance, or if you are new to Medicare, aging in, losing coverage, or on Medicare but have recently moved and are interested in learning about the plan options, which may include additional plan benefits, press one now to review Medicare Advantage plans that may be available in your area, or remain on the line for additional offers unrelated to Medicare. Again, press one now to speak to a licensed insurance agent who can check your eligibility for enrollment, or please remain on the line for additional offers unrelated to Medicare. Thank you for calling. This is Jessica on a recorded line. Can you hear me okay? Yes. Hey, Jessica. This is Francesca on the customer service line for Benefits in a Card. Great. So, uh, with our promotion today, you actually have the opportunity to receive a free medical alert device. So, congratulations. Um, you know, it's that little button you wear around your neck that you press in case of an emergency or, um, even a fall. Now, when you're participating in our monitoring program, um, you actually can get your medical alert absolutely free. So, uh, oftentimes, it's really expensive to buy a device like this, so, um, we make it really simple for you. We pay for the entire unit itself and then ship it right to your house for free. And then, um, of course, we guarantee you 100% peace of mind 24 hours a day, seven days a week. So, uh, let's go ahead and get you some more info on it, okay? No. We work for the same company. I'm not a client or a customer. I totally understand, but honestly, anyone can fall and get hurt, even the healthiest of people. So, uh, it's really important to have a way to call for help in case of an emergency. So let's at least get you some more info, okay? I'm sorry. You've reached the medical alert center. Um, unfortunately, we're unable to assist you any further. But, uh, just for calling in today, you have the opportunity to receive a special gift. So, um, just please stay on the line while I transfer your call. If you are currently enrolled in Medicare Part A and Part B...

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes. This call may be recorded for quality assurance. We have a special promotion today for select callers. If you are over 50, please press one now. If not, press two. Hello and congratulations! Just for calling today, we're offering you a free medical alert device. You know, it's the little life-saving button you can wear around your neck in case of an emergency. These devices are often very expensive, so press one now to take advantage of this special offer and enjoy the peace of mind that comes with 24/7 support. Don't wait. Press one now or remain on the line for additional options. Again, press one now to claim your free device or remain on the line for additional options. If you are currently enrolled in Medicare Part A and Part B and want to review your plan options, which may include additional plan benefits and check your eligibility for the enrollment period, please press one now. If you have Medicare Part A and Part B for your health insurance, or if you are new to Medicare, aging in, losing coverage, or on Medicare but have recently moved and are interested in learning about the plan options, which may include additional plan benefits, press one now to review Medicare Advantage plans that may be available in your area, or remain on the line for additional offers unrelated to Medicare. Again, press one now to speak to a licensed insurance agent who can check your eligibility for enrollment, or please remain on the line for additional offers unrelated to Medicare. Thank you for calling. This is Jessica on a recorded line. Can you hear me okay?

Speaker speaker_1: Yes. Hey, Jessica. This is Francesca on the customer service line for Benefits in a Card.

Speaker speaker_0: Great. So, uh, with our promotion today, you actually have the opportunity to receive a free medical alert device. So, congratulations. Um, you know, it's that little button you wear around your neck that you press in case of an emergency or, um, even a fall. Now, when you're participating in our monitoring program, um, you actually can get your medical alert absolutely free. So, uh, oftentimes, it's really expensive to buy a device like this, so, um, we make it really simple for you. We pay for the entire unit itself and then ship it right to your house for free. And then, um, of course, we guarantee you 100% peace of mind 24 hours a day, seven days a week. So, uh, let's go ahead and get you some more info on it, okay?

Speaker speaker_1: No. We work for the same company. I'm not a client or a customer.

Speaker speaker_0: I totally understand, but honestly, anyone can fall and get hurt, even the healthiest of people. So, uh, it's really important to have a way to call for help in case of an emergency. So let's at least get you some more info, okay? I'm sorry. You've reached the medical alert center. Um, unfortunately, we're unable to assist you any further. But, uh, just for calling in today, you have the opportunity to receive a special gift. So, um, just please stay on the line while I transfer your call. If you are currently enrolled in Medicare Part A and Part B...