

Transcript: Francesca

Baez-6620771310845952-4866907993751552

Full Transcript

Welcome to call maybe monitored or recorded for quality assurance purposes. Three three six three three three eight five two four. Is not available. Please leave your message after the tone. After you have finished your message, just hang up, or to hear more options, please press one. Good afternoon, Ms. Wright. My name is Francesca, a benefit 10-0 card giving you a call on behalf of the resource company. We're calling in regards to the enrollment form that you filled out for health insurance on December 2nd, 2024, where you selected a couple of plans but also chose to opt out of coverage. We're calling to verify whether or not you did want to be enrolled into the benefits at this moment. For the time being, since we were unable to reach you and get clarification, we'll be processing a declination for the time being. In the event that you do would like to enroll into benefits, keep in mind you have 30 days after your first paycheck to make any coverage decisions, as well as the fact that we'll be open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. I hope you have a wonderful rest of your day. Thank you for listening to this message.

Conversation Format

Speaker speaker_0: Welcome to call maybe monitored or recorded for quality assurance purposes.

Speaker speaker_1: Three three six three three three eight five two four.

Speaker speaker_0: Is not available. Please leave your message after the tone. After you have finished your message, just hang up, or to hear more options, please press one.

Speaker speaker_2: Good afternoon, Ms. Wright. My name is Francesca, a benefit 10-0 card giving you a call on behalf of the resource company. We're calling in regards to the enrollment form that you filled out for health insurance on December 2nd, 2024, where you selected a couple of plans but also chose to opt out of coverage. We're calling to verify whether or not you did want to be enrolled into the benefits at this moment. For the time being, since we were unable to reach you and get clarification, we'll be processing a declination for the time being. In the event that you do would like to enroll into benefits, keep in mind you have 30 days after your first paycheck to make any coverage decisions, as well as the fact that we'll be open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. I hope you have a wonderful rest of your day. Thank you for listening to this message.