

## **Transcript: Francesca**

**Baez-6610811533705216-6298605478789120**

### **Full Transcript**

You've become a benefit to know client. My name is Francesca. How can I assist you today?  
Um, yes. I've got a text message for me out. Okay. Your staffing company sent it. Um, it was actually not us. What does the text message say? I don't know. It's, it's something from Serge. Okay. So we don't have access to the text messages your staffing company system sends. In order for me to be able to assist you, I will need you to read it for me. Okay. Give me a second. Shit. Uh, it says, "Enrolled in an MEC," something. Excuse me? It says, "Enrolled in a MEC." Tell the RH... Never mind. Forget about it. Okay. You sure, ma'am? Yeah. Forget about it. If you don't know about it, why, why, why should I explain it to you? Okay.

### **Conversation Format**

Speaker speaker\_0: You've become a benefit to know client. My name is Francesca. How can I assist you today?

Speaker speaker\_1: Um, yes. I've got a text message for me out.

Speaker speaker\_0: Okay. Your staffing company sent it. Um, it was actually not us. What does the text message say?

Speaker speaker\_1: I don't know. It's, it's something from Serge.

Speaker speaker\_0: Okay. So we don't have access to the text messages your staffing company system sends. In order for me to be able to assist you, I will need you to read it for me.

Speaker speaker\_1: Okay. Give me a second. Shit. Uh, it says, "Enrolled in an MEC," something.

Speaker speaker\_0: Excuse me?

Speaker speaker\_1: It says, "Enrolled in a MEC." Tell the RH... Never mind. Forget about it.

Speaker speaker\_0: Okay. You sure, ma'am?

Speaker speaker\_1: Yeah. Forget about it. If you don't know about it, why, why, why should I explain it to you?

Speaker speaker\_0: Okay.