

Transcript: Francesca

Baez-6580623817785344-5460128271646720

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling . My name is Francesca. How can I assist you today? Um, they told me to call, call y'all for a card, I guess. Yes. My name is Jimmy Morgan. It comes from Western. I'm sorry. A pay card. Ooh, I think you might have reached the wrong department. We administer the health insurance by the staffing companies, but anything regarding your pay or the current job you have with them, you have to speak with them directly. I'm sorry.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling . My name is Francesca. How can I assist you today?

Speaker speaker_2: Um, they told me to call, call y'all for a card, I guess. Yes. My name is Jimmy Morgan.

Speaker speaker_1: It comes from Western. I'm sorry.

Speaker speaker_2: A pay card.

Speaker speaker_1: Ooh, I think you might have reached the wrong department. We administer the health insurance by the staffing companies, but anything regarding your pay or the current job you have with them, you have to speak with them directly. I'm sorry.