Transcript: Franchesca
Baez-6571273926393856-5295466437328896

## **Full Transcript**

Thank you for calling the . How may I assist you today? Hi. It's actually, my name is Chantel Scott. I have, um, insurance through, uh- Should have been my credit card in the mail three months- They probably are. Yeah. Ma'am, I'll call you right back. I'll call you right back. 10 to six. Thank you. Sorry.

## **Conversation Format**

Speaker speaker\_0: Thank you for calling the . How may I assist you today?

Speaker speaker\_1: Hi. It's actually, my name is Chantel Scott. I have, um, insurance through, uh-

Speaker speaker\_2: Should have been my credit card in the mail three months-

Speaker speaker\_1: They probably are. Yeah. Ma'am, I'll call you right back. I'll call you right back.

Speaker speaker\_0: 10 to six.

Speaker speaker\_1: Thank you. Sorry.