

Transcript: Francesca

Baez-6554482915852288-6662706897797120

Full Transcript

Thank you for calling Benefits in Your Car. My name is Francesca. Okay. I'm sorry, what was that? Yes, ma'am. My name is Francesca. You have called Benefits in Your Car. How can we help you? Um, I need to sign up 'cause it's not letting me through the online portal that my work gave me. Okay. What staffing company do you work with? I work with Acro Blue Staffing. I apologize. My line was cutting up. What I'm sorry, what was that? It keeps breaking up. Yes, ma'am. I have that same issue. It cut off when you say your staffing company's name. Oh, Acro Blue Staffing. Let's see. Do they go by any other name? Um, I'm not sure. What's the specific spelling of it? It's A-C-R-O Blue, B-L-U-E, Staffing. At the current moment, I do not have them under the list of staffing companies that we work with. Uh, I know on my pay card they gave me, it says Anchor Staffing. Anchor? Yeah. I also do not see any Anchor Staffing on our list. Okay. All right. So I will- I would suggest if you have a team lead or anyone from the specific staffing company, ask them if they have any specific name that they, um, Benefits in Your Car is supposed to recognize them by 'cause maybe- Okay. ... they could have been a sister company that was bought out by bigger company and the name itself might be different on our list. Okay. All right. Thank you. Of course. Have a great day and thank you for your time today.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in Your Car. My name is Francesca.

Speaker speaker_1: Okay. I'm sorry, what was that?

Speaker speaker_0: Yes, ma'am. My name is Francesca. You have called Benefits in Your Car. How can we help you?

Speaker speaker_1: Um, I need to sign up 'cause it's not letting me through the online portal that my work gave me.

Speaker speaker_0: Okay. What staffing company do you work with?

Speaker speaker_1: I work with Acro Blue Staffing.

Speaker speaker_0: I apologize. My line was cutting up. What

Speaker speaker_1: I'm sorry, what was that? It keeps breaking up.

Speaker speaker_0: Yes, ma'am. I have that same issue. It cut off when you say your staffing company's name.

Speaker speaker_1: Oh, Acro Blue Staffing.

Speaker speaker_0: Let's see. Do they go by any other name?

Speaker speaker_1: Um, I'm not sure.

Speaker speaker_0: What's the specific spelling of it?

Speaker speaker_1: It's A-C-R-O Blue, B-L-U-E, Staffing.

Speaker speaker_0: At the current moment, I do not have them under the list of staffing companies that we work with.

Speaker speaker_1: Uh, I know on my pay card they gave me, it says Anchor Staffing.

Speaker speaker_0: Anchor?

Speaker speaker_1: Yeah.

Speaker speaker_0: I also do not see any Anchor Staffing on our list.

Speaker speaker_1: Okay. All right. So I will-

Speaker speaker_0: I would suggest if you have a team lead or anyone from the specific staffing company, ask them if they have any specific name that they, um, Benefits in Your Car is supposed to recognize them by 'cause maybe-

Speaker speaker_1: Okay.

Speaker speaker_0: ... they could have been a sister company that was bought out by bigger company and the name itself might be different on our list.

Speaker speaker_1: Okay. All right. Thank you.

Speaker speaker_0: Of course. Have a great day and thank you for your time today.